



M I T A C A

BY



INSTRUCTIONS FOR INSTALLING USE AND MAINTENANCE

WINNING DUO CE7

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Original instructions





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ISO 14001:2004
PER LE SEGUENTI ATTIVITA'
FOR THE FOLLOWING ACTIVITIES

Progettazione, sviluppo, fabbricazione e assistenza per distributori automatici snack & food e hot & cold mediante i processi di schiumatura, lavorazioni meccaniche ed assemblaggio Design, development, production and technical assistance on snack & food and hot & cold automatic vending machines through learning, mechanical workings and assembly processes

Conformazione richiesta in conformità al Regolamento Tecnico ACCREDIA RT 49

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL RICOGLIMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS

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OPERATIVE UNITS

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Progettazione, sviluppo, fabbricazione e assistenza per distributori automatici snack & food e hot & cold Design, development, production and technical assistance on snack & food and hot & cold automatic vending machines

Riferirsi al manuale della qualità per l'applicabilità dei requisiti della norma ISO 9001:2008.
Refer to quality manual for details of applications to ISO 9001:2008 requirements

IL PRESENTE CERTIFICATO E' SOGGETTO AL RISPETTO DEL RICOGLIMENTO PER LA CERTIFICAZIONE DEI SISTEMI DI GESTIONE
THE USE AND THE VALIDITY OF THE CERTIFICATE SHALL SATISFY THE REQUIREMENTS OF THE RULES FOR CERTIFICATION OF MANAGEMENT SYSTEMS

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1 INTRODUCTION



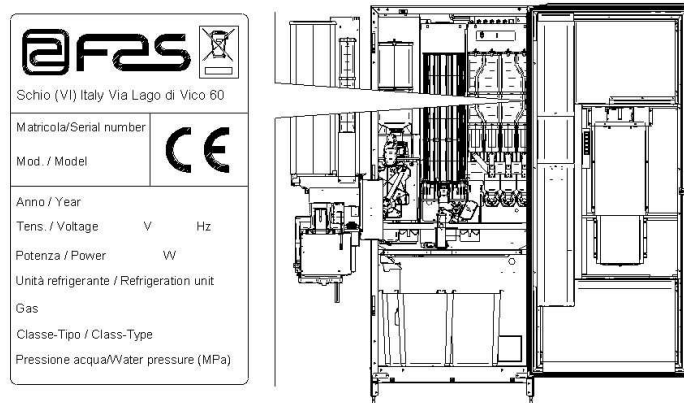
This guide has been prepared for the model equipped with all the available options: consequently there may be extra descriptions or explanations that do not apply to your machine.

This documentation is an integral part of the machine and must therefore accompany every transfer of property or of the company. Before proceeding to the installation and the use of the distributor, it is necessary to carefully read and understand the content of this booklet as it gives important information concerning safety of installation, rules for the use and operations for the maintenance. This manual serves to provide all the information necessary for ensuring safe working conditions for machine operators and maintenance personnel. The manual or a copy thereof must always be kept close to the machine for consultation by the operator; it should be kept away from heat, damp and corrosive agents. Any revisions and pages illustrating the accessories form an integral part of this manual and should therefore be added to it.

This machine should be destined only to the use for which it has been expressly conceived. Any other use is to be considered improper.

1.1 REGISTRATION NUMBER PLATE

Each vending machine is identified by a specific registration number which is placed on the plate within the vending machine. This plate is the only one acknowledged by the manufacturer as the exclusive vending machine identification and it bears all data that give all technical information and allow an easy spare parts management. It is therefore advised not to damage or remove the means which are necessary for the identification of the product.



1.2 IN CASE OF FAILURE

In most cases, the possible technical problems are easily solvable with few intervention; therefore, we kindly suggest you to read this booklet carefully before consulting the manufacturer.




Mitaca S.r.l., Customer Service, via Monti 30 - 20020 Robecchetto con Induno - Frazione Malvaglio (MI) – Italy; --- Tel: 0331 876796 - Fax: 0331 873357 - info@mitaca.it - website: www.mitaca.it

All requests regarding the vending machine must be with its registration number.


1.3 GUARANTEE

Damages caused by a bad functioning of the machine, such as incorrect voltage, use of faulty coins, neglected cleaning, are not covered by this guarantee. Every technical intervention due to the bad use of the machine will beat the customer's charge.






1.4 SAFETY

	<p>This appliance is not intended for use by person (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.</p>
	<p>The use of accessories or components that are not original, endangers the safety of the machine. Fas declines all responsibilities because of the use of parts or accessories that are not original and is not accountable for whatever damages, direct or in direct, should result from such improper use. The variety of similar products that may be made available on the market, prevents FAS from a possible check on these components. Warning: the use of components and spare parts that are not original, may void the entire warranty on the machine.</p>
	<p>The vending machine construction and analysis relevant to safety issues refer to the requirements in force. The power cable is of the type with an inseparable plug. The replacement of the connection cable must only be made by qualified personnel. Any interventions other than routine maintenance procedures must be carried out with the plug of the power supply disconnected.</p> <p>It is obligatory to wear suitable clothing as stipulated in this manual and by the ruling in force in the country in which the machine is used; avoid wearing baggy or loose clothing, belts, rings and chains; long hair must be kept under a suitable cap.</p> <p>It is strictly prohibited to operate the machine with the fixed and/or mobile protections disassembled or with the safety devices switched off. It is strictly prohibited to remove or tamper with the safety devices. Do not perform machine maintenance operations or adjustments of any kind without first having read and familiarised yourself with the contents of this manual. Adjustment carried out with reduced safety protections or with some switched off must be performed by one person only: During the adjustments, access to the machine by non-authorized personnel must be prohibited. If possible keep only one protection open at a time. After having performed adjustments or maintenance operations with reduced safety protections, the machine must be restored as soon as possible to its original conditions with all the protections active. Comply rigidly with the periodical maintenance operations described in this manual to ensure safe working conditions and to maintain machine efficiency. Keep the safety labels in good condition and learn their significance: these are necessary for preventing accidents; if the labels are damaged, lost or belong to replaced parts, they must be replaced with other original labels which can be requested from the Manufacturer.</p> <p>Remember that an alert operator in good mental-physical conditions is the best assurance against accidents.</p>

1.5 EMERGENCY SITUATIONS


	<p>In the event of fire, do not direct jets of water against the machine as this could cause short-circuiting and result in accidents, even fatal, for persons nearby.</p>
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1.6 CONSULTATION GUIDE

SYMBOL	MEANING	COMMENT
	DANGER	Indicates a danger, even mortal, for the User.
	WARNING	Indicates a warning or notes on key functions or useful information. Pay careful attention to those parts of the text indicated by this symbol. The maintenance personnel are requested to take a measurement value, check a signal, check the correct position of any machine element, etc. prior to performing a determined command or operation.
	ROUTINE MAINTENANCE	<i>By routine maintenance</i> , it is intended: the reloading operations, emptying out the coins, and the cleaning operations in the areas in contact with the food products.
	EXTRAORDINARY MAINTENANCE	<i>By extraordinary maintenance</i> , it is intended: the more complex maintenance operations (mechanical, electrical, etc.) in particular situations, or those agreed with the user which are not considered ordinary maintenance.
	RECYCLING	Obligation to dispose of the materials respecting the environment.




Pay particular attention to those parts of the text which are written in bold type, with larger letters or underlined as these are used to highlight particularly important operations or information.

The enclosed wiring diagrams are intended for use exclusively by specialised technical personnel authorised by the manufacturer to carry out extraordinary maintenance operations and checks.

	It is strictly prohibited to use the wiring diagrams to modify the machine.
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Throughout the manual, when referring to the machine, the terms "at the front" or "front" indicate the door side while the terms "at the back" or "rear" indicate the other side; the terms "right" and "left" refer to the operator facing the front of the machine.

For each operation to be carried out on the machine, a level of expertise (see below) is given to indicate the persons qualified to perform the operation concerned.

Final user	Person without specific expertise able to perform the operations of purchasing and retrieving the product only by using the controls displayed on the machine or by following the instructions given on the display.
Ordinary maintenance operator	Person capable of carrying out the operations in the above point and, in addition, of operating on the machine following the instructions in this manual marked with the symbol  .
Extraordinary maintenance operator	Person capable of carrying out the operations in the above points and, in addition, of operating on the machine following the instructions in this manual marked with the symbols   . In each case, the specialised technicians must also be capable of operating with the protections disabled and therefore in reduced safety conditions. Any operations to be carried out with the parts of the machine in movement and/or on live equipment must only be performed in exceptional cases and once the impossibility of operating in suitable safety conditions has been established. Access to these areas should be permitted only to persons with a practical knowledge and experience of the machine, particularly in matters of safety and hygiene.

2 GENERAL GUIDELINES



This section is for qualified assistance staff only

Before connecting the machine to the hydraulic and power system, it is recommended to :

- Read these instructions carefully, as they provide you with important indications relating to installation safety.
- Keep this booklet with care for any further consultation.
- **This machine has been conceived for indoor installation. It is therefore forbidden to install it outdoor.**
- The manufacturer cannot be held responsible for possible damages deriving from improper , wrong and unreasonable use.
- After having removed the packaging make sure that the machine is in good condition. If in doubt, do not use the machine, call directly the seller.
- The packaging (plastic bags, expanded polystyrene, nails, etc.) should be kept away from children, because it could become dangerous for them.

2.1 USE OF THE AUTOMATIC VENDING MACHINE

The automatic vending machine is intended to be used for dispensing beverages which are prepared by mixing foodstuffs with water (Instant coffee, instant chocolate, sugar, coffee in beam form, instant tea, instant barley, skimmed milk powder granules). Use only products which have been declared by the manufacturer as suitable for automatic vending in refillable canisters. The selections dispensed by the automatic vending machine must be consumed immediately and they must not be preserved or recycled for later use.

Adhere strictly to the manufacturer's indications regarding the expiry date for each individual product.

2.2 TRANSPORT AND STORAGE

In order not to cause damages to the distributor, the loading and unloading manoeuvring have to be performed with particular care. The loading/unloading manoeuvres must be carried out by lifting the machine with a lifting truck, either motor-driven or manual, and by positioning the forks in the area under the pallet. To move the machine over short distances, for example inside a premises or office, the pallet need not be used. Proceed however with maximum caution to prevent damaging the machine. It is always **prohibited**:

- To lie the machine down;
- To turn the distributor upside down;
- To drag the distributor with ropes or similar;
- To lift the distributor from the side;
- To lift the distributor with whatever sling or rope;
- To shake the distributor and its packaging.

As to the storage of the machines, it is appropriate that the environment of conservation is very dry with temperatures between +1° and +40° C. Cover the machine after having positioned it in a protected environment and anchor it to prevent it from moving and to avoid accidental knocks.

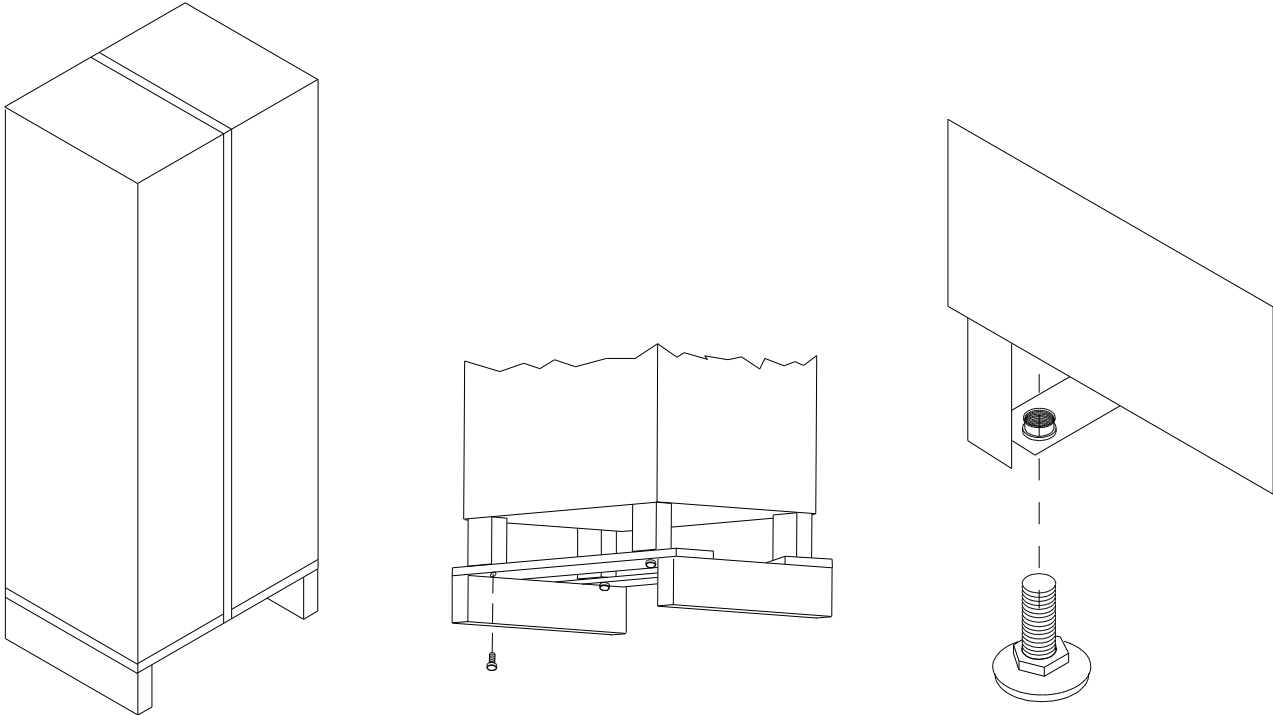
It is **important** not to put one packed machine on the other and to maintain the vertical position shown by the arrows on the packaging itself.

2.3 UNPACKING PROCEDURE



Remember to remove packing materials or equipment inside the vending machine which could affect the correct function of the machine.

The packing material must be removed carefully to avoid damaging the machine. Inspect inside and outside the cabinet for any damage. Do not destroy the packing material until the manufacturer's representative has examined it.




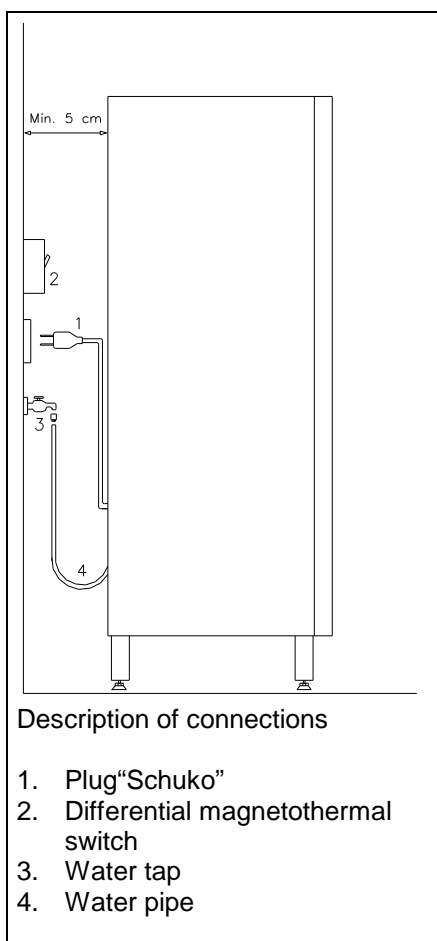
- Screw up the feet into their housings on the bottom of the machine. Adjust the feet with a leveller to have the machine perfectly horizontal.
- Open the machine door and remove the inside transport reinforcements. These parts are marked by specific signs inside the machine.
- **Before connecting the machine to the power supply make sure that data on the plate correspond to those of the electric and the water supply networks.**
- Do not cover with clothes or similar.



THE MANUFACTURER DISCLAIMS ALL RESPONSIBILITY FOR ANY DAMAGES CAUSED BY THE NON-COMPLIANCE WITH THE CAUTIONS DESCRIBED IN THIS SECTION

3 INSTALLATION

	<p>Installation should be carried out by skilled staff in accordance with current regulations and manufacturer's instructions. Installation should also comply with CEI EN 60335-1 "Safety of household and similar electrical appliances.</p> <p>A faulty installation can cause damage to people, animals and things, for which the manufacturer cannot be held responsible.</p> <p>Electrical safety is guaranteed only if the machine is correctly connected to an effective earthed system installed in compliance with current safety rules. It is necessary to verify this essential safety condition. If in doubt ask skilled staff to control the whole system.</p> <p>The manufacturer cannot be held responsible for damages caused by missing earthed system.</p> <p>The machine cannot be installed in places where the room temperature is not comprised between 5° and 35°C, in places that are not protected by atmospheric agents and in places where jets of water are used for cleaning.</p>
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The vending machine must be installed on a surface (floor, intermediate floor) of suitable bearing capacity. Check that the power of the whole electrical system is adequate for the maximum power of the machine (see plate). The appliance must be connected to a power supply mains featuring earthing which complies with current legislation. The manufacturer recommends providing an electric power supply mains for the vending machine which is equipped with a disconnecting device having a contact opening of at least 3 mm. Ensure that the plug is accessible after installation. It is strictly forbidden to use extension cords, adaptors or multiple jacks.

When connecting the machine to the power supply, please take all instruction of this booklet into account.

In order to avoid dangerous overheating it is advisable to unwind the supply wire entirely.

Do not clog ventilation and dissipation grates.

All cleaning operations must be carried out after disconnecting power and water supply as described for previous operations.

Once connections have been made, the vending machine must be placed near to a wall so that its back has a minimum distance of 5 cm from the wall in order to allow a regular ventilation (connectors are part of the vending machine). Do not cover with clothes or similar.


The machine performs best at 10-32°C room temperature. Do not therefore install the machine near heat sources.

3.1 DISINFECTING AND SANITIZING

During the installation stage you must proceed with the total sanitization of the complete hydraulic circuit and of the parts in contact with the foodstuffs in order to eliminate every trace of bacteria which may have formed during storage. Also use sanitizing products (e.g. chloro detergents) for cleaning inside the vending machine, complying scrupulously with the doses specified on the label. Do not use detergents which are too "aggressive" as they could damage some of the parts. The manufacturer declines all responsibility for damage caused by the improper use of such detergents or the use of toxic agents.

3.2 CONNECTION TO THE POWER SUPPLY

When using a kind of electric device always keep some general essential rules in mind. Particularly:

	<ul style="list-style-type: none"> • never touch the machine if you have damp or wet hands or feet; • never activate the machine when you are barefoot; • do not use extension wires in rooms used as bathrooms or showers; • do not pull the supply wire in order to disconnect the machine from the power supply. • Before carrying out any cleaning or maintenance operation always disconnect the machine from the power supply by turning the switch off. • The machine is nevertheless provided with an onnipolar switch, which deactivates power supply when the door is open. • If you need to adjust some parts of the machine in operation, power supply can be restored by turning the special key. This operation may only be carried out by skilled staff, trained for maintenance of the machine. • The key is given to qualified assistance staff only. • When the door is open, the protected terminal box of the supply cable and the cables which connect it to the door safety switch are in tension. Total isolation from the electric power supply is only obtained when the plug is removed from the external magnetothermal switch.
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In case of a breakdown and/or poor functioning of the machine switch it off and close the water tap without making any attempt to repair it.

Apply only to skilled staff.

The machine may be repaired by skilled staff only. Original spare parts only are to be used.

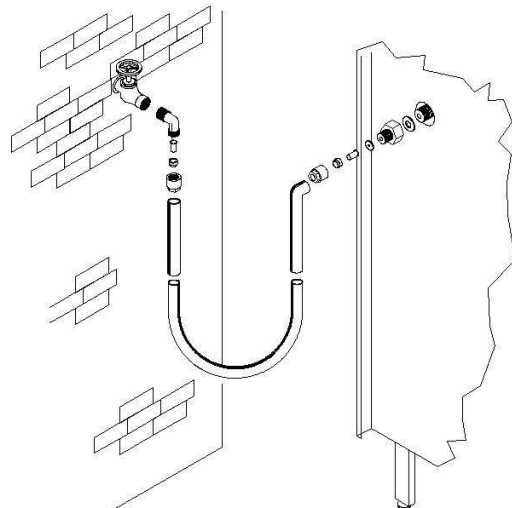
A lack of compliance with the mentioned rules could jeopardize machine safety.

3.3 CONNECTION TO THE WATER SUPPLY SYSTEM

	<p>Only cold water intended for human consumption (drinking water) must be fed into this vending machine. The microbiological properties of the water intended for human consumption are specified in European Directive 98/83/EEC, or comply with applicable federal, state or local laws. Check that at the water inlet point of the vending machine:</p> <p>The pH level conforms to laws in force; The chlorine level is below 100mg/l;</p> <p>If the values do not fall within these limits, a special water treatment device (in observance of local regulations in force) must be installed. If the water hardness exceeds 8°F (4.5 °D) a specific maintenance schedule must be drawn up in relation to the hardness level in order to ensure that the machine functions correctly.</p>
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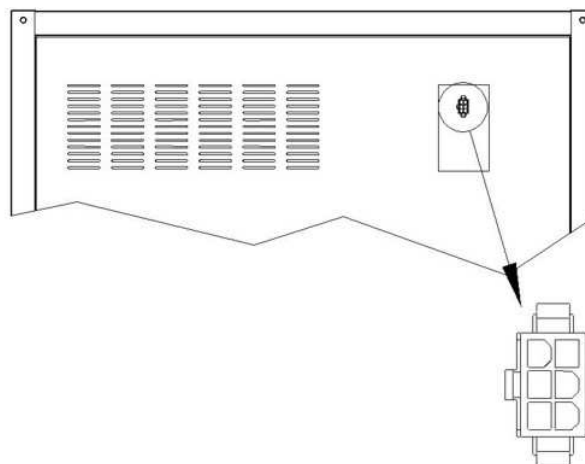
The operating pressure must range between 0.1 and 0.8 MPa. For the installation use only the parts supplied; if you need to use other parts, use only new parts (never used previously) that are suitable for contact with water intended for human consumption (in compliance with local regulations in force).

A tap must be installed between the water mains outlet and the vending machine delivery tube so that the passage of water may be closed off if necessary. Connect the water delivery tube to the fitting (¾ gas) that is already installed at the back of the vending machine as indicated. Screw it securely in place but without exerting excessive force which could crack the fittings.




3.4 MASTER / SLAVE CONNECTION

It is possible to connect a SLAVE machine (FASTER FULLVIEW) to the MASTER machine. Using a serial cable and the connector installed on the back of the machine.



3.5 WARNINGS FOR THE INSTALLATION

The machine is sold without payment system. Therefore whatever default to the machine or damages to person or things due to an incorrect installation, use or similar caused by the payment system will be only and exclusively charged to those who have carried out the installation of the machine.

	<p>After the installation procedure is completed, never store the safety switch key inside the vending machine. The installer must take possession of the interlock key. The interlock key must only be consigned to qualified assistance service personnel. Once the qualified assistance service technician has completed the required operations as described in this manual he must always remove the key from the vending machine, in order to prevent the loader from using it.</p>
---	--

3.6 INACTIVITY


If long periods of machine inactivity are expected, it is recommended to adopt adequate precautions to prevent dangerous situations when the machine is re-started.

For long resting period, it is necessary:

- To empty out the hydraulic circuit completely;
- To empty out all the products from the canisters;
- To empty out the coffee grinder-metering unit;
- To clean the machine thoroughly and to dry it;
- To check carefully for damaged or worn parts and to replace them;
- To check that the screws and bolts are securely tightened;
- To cover the machine after having stored it in a protected environment.

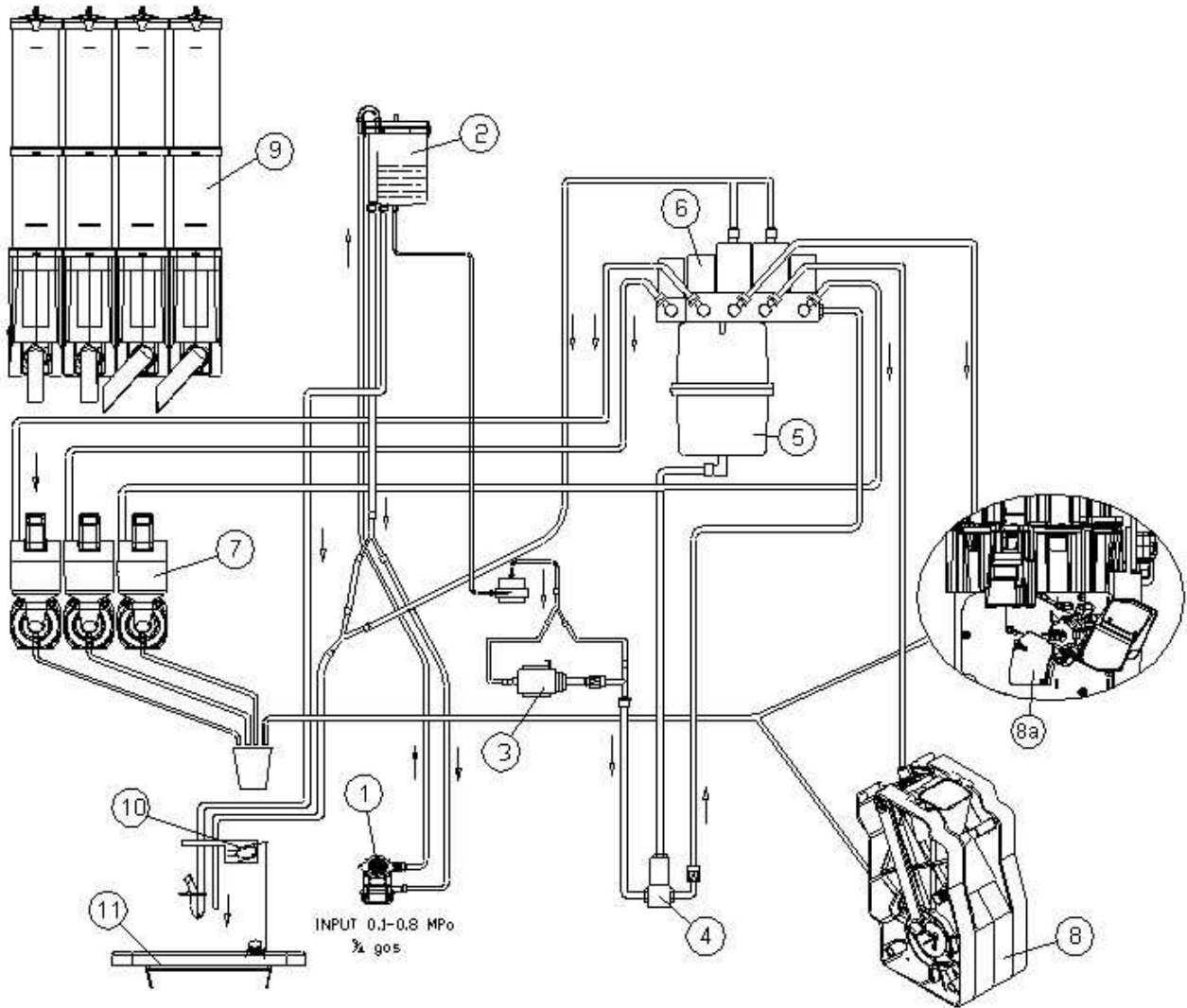
To re-set the machine at work, comply with the instructions given in the paragraph "Installation" of this manual and pay particular attention if food products are to be sold (see paragraph "INSTALLATION").

3.7 WARNINGS FOR THE DEMOLITION OF THE MACHINE

	<p>If the machine is disassembled in order to be definitively demolished, it is obligatory to follow the rules in force regarding the protection of the environment. All ferrous, plastic or similar materials should be taken to the authorized depots. Disposal in compliance with EU 2002/96/EC standards, according to the implementation of the Directive into the national law. This equipment complies with Directive 2002/95/EC (RoHS).</p>
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Should you have any queries, you are recommended to contact competent local refuse disposal authorities.

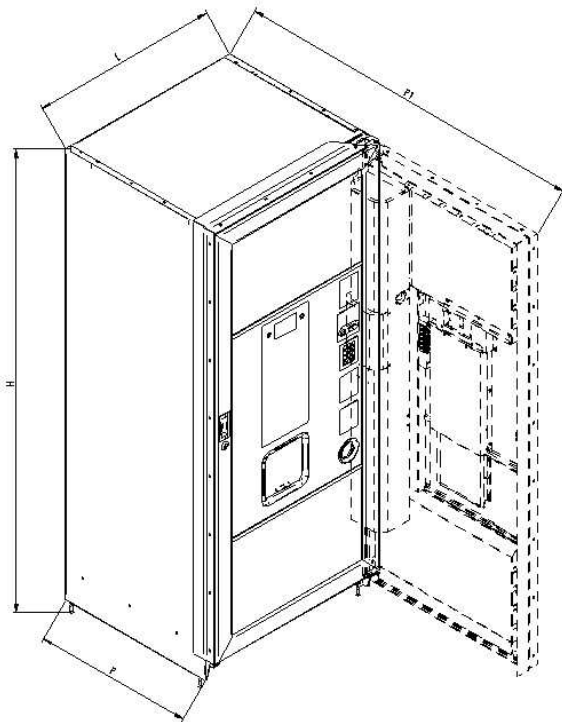
4 "ESPRESSO" HYDRAULICS DIAGRAM



Key:

- 1 water inlet solenoid valve
- 2 air-break
- 3 espresso pump
- 4 mixing solenoid valve
- 5 espresso boiler
- 6 delivery solenoid valve
- 7 mixer
- 8 espresso coffee unit
- 8a capsules espresso unit
- 9 product containers
- 10 waste micro
- 11 liquid grounds tray

5 TECHNICAL DATA



Machine dimensions

Height H = mm 1830
 Width L = mm 750
 Depth P = mm 700
 Depth P1 = 1460

Weight Kg 200

Rated Voltage see identification plate
 Rated power see identification plate






Water supply

from network (inlet pressure) MPa 0,1 - 0,8
 Pipe fitting ¾ gas

Cup dispenser and stirrers

diam. 70mm 780 cups max
 stirrers 600 max

Weighted sound pressure level "A" less than 70 dB

	Canister 75	Large canister	Small canister	Coffee bean hopper	
Canisters capacity					
Milk (kg)	1,2	1,7	n.c. ⁽¹⁾	n.a. ⁽¹⁾	n.a. ⁽¹⁾
Chocolate (kg)	3,0	4,0	n.c. ⁽¹⁾	n.a. ⁽¹⁾	n.a. ⁽¹⁾
Tea (kg)	3,1	n.c. ⁽¹⁾	2,7	n.a. ⁽¹⁾	n.a. ⁽¹⁾
sugar (kg)	3,7	4,8	n.c. ⁽¹⁾	n.a. ⁽¹⁾	n.a. ⁽¹⁾
Instant coffee (kg)	1,0	n.c. ⁽¹⁾	0,8	n.a. ⁽¹⁾	n.a. ⁽¹⁾
Coffee beans (kg)	n.a. ⁽¹⁾	n.a. ⁽¹⁾	n.a. ⁽¹⁾	4,00	n.a. ⁽¹⁾
Coffee capsules	n.a. ⁽¹⁾	n.a. ⁽¹⁾	n.a. ⁽¹⁾	n.a. ⁽¹⁾	Max 270

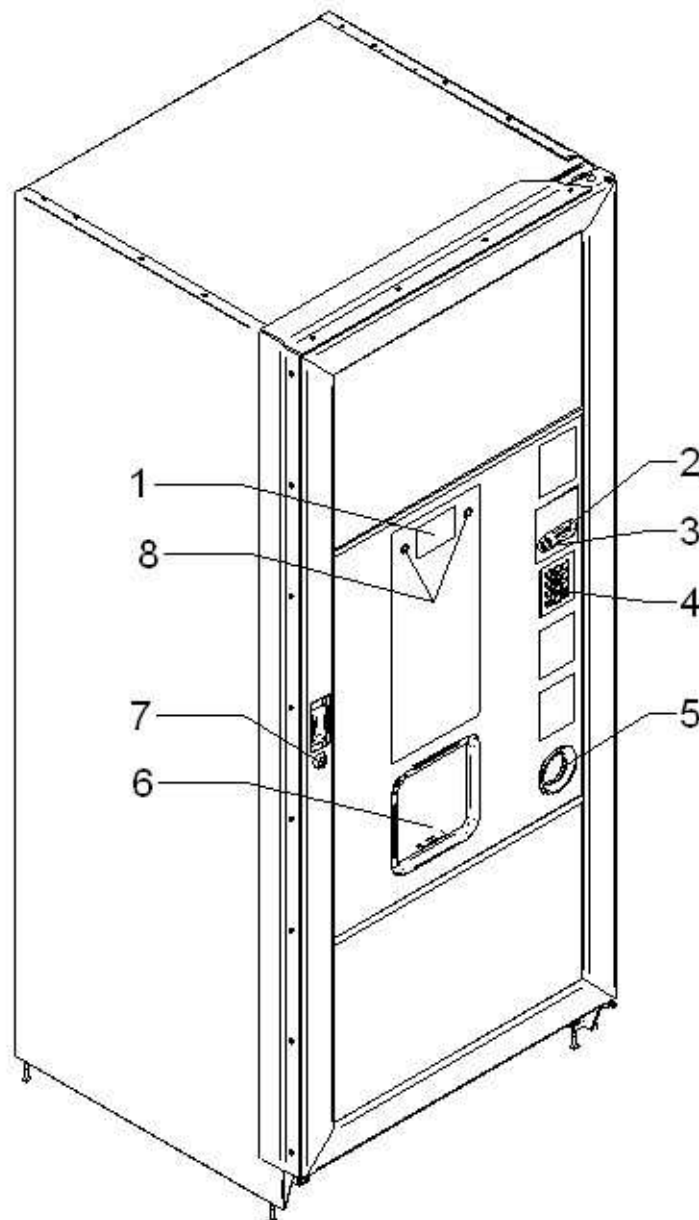
The actual quantity for each canister can differ from the indicated values depending on the specific weight of the products contained in it.

⁽¹⁾ Key:

n.a. = not applicable

n.c. = not advised

6 DOOR PARTS



- 1 **Display:** The total of the coins inserted in the slot, the selection reference, the price of the selection and all the operating messages appear on the display. If there is a problem with the vending machine the number of the current alarm appears on the display.
- 2 **Coin slot:** the customer inserts the credit required to purchase the product in this slot.
- 3 **Coin return button:** this push button is used to release any coins jammed in the coin mechanism and return them to the coin return cup.
- 4 **Digit selection keypad:** the keypad is located under the coin return push button and consists of a number of key-activated switches identified with letters and numbers. To make a selection, enter the number corresponding to the desired product. To select a slave machine (if connected), enter the code which corresponds to the desired product (ex. A11).
- 5 **Coin return cup:** is located on the lower part of the machine; the customer collects change from this cup.
- 6 **Delivery door:** is used by the customer to collect the purchased product.
- 7 **Door lock.**
- 8 **Sugar preselection:** the extra sugar or no sugar options are activated from the panel.

7 INTERNAL PARTS



This chapter is for qualified assistance staff only
Access to these zones is authorised only for persons with knowledge and practical experience of the appliance, particularly concerning safety and hygiene.

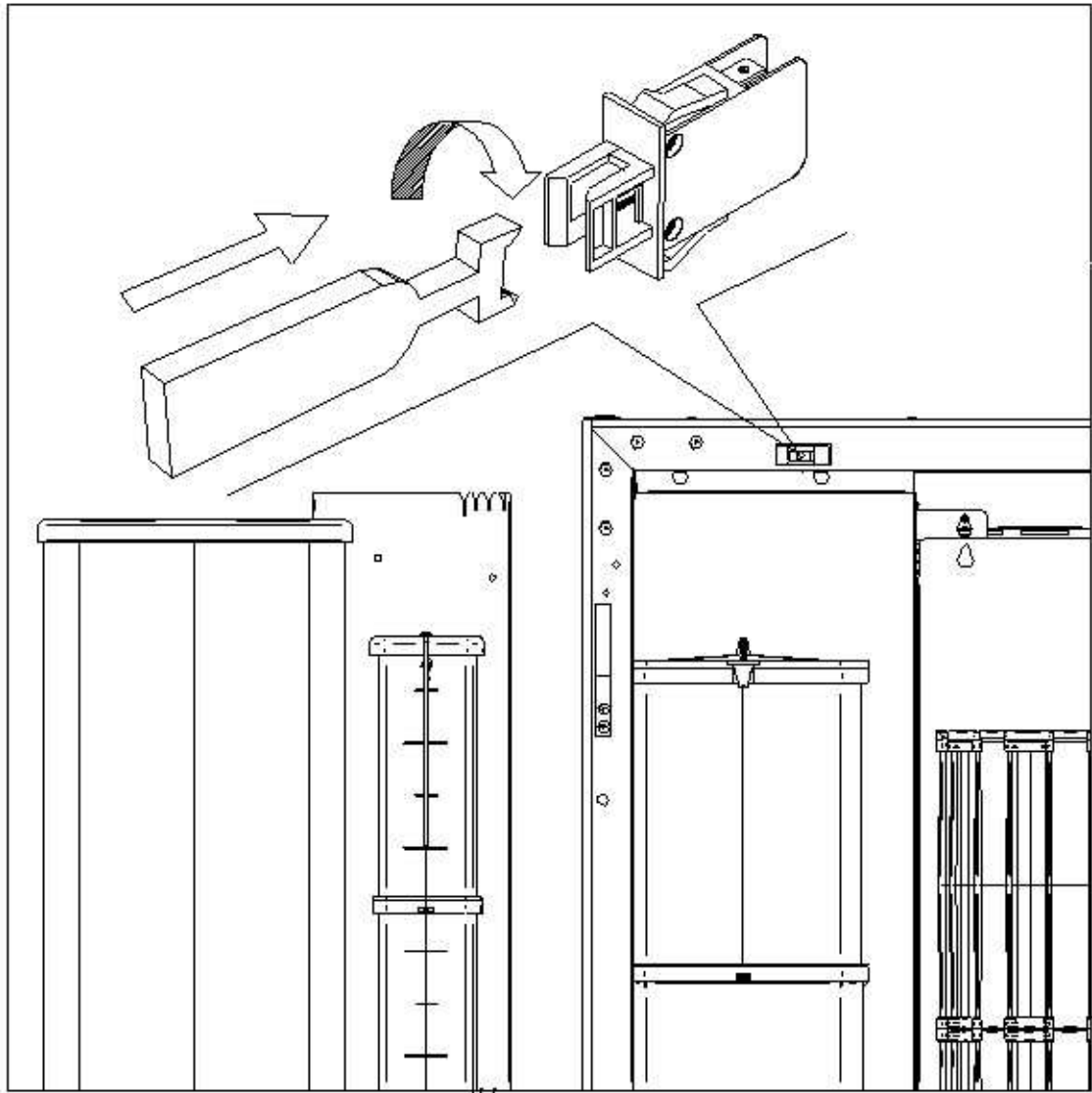
7.1 DOOR SWITCH

Opening the door, a safety switch cuts the power supply to the machine. To give tension to the machine with the door opened, it is sufficient to put the key in the slot.
It is possible to close the door only after having removed the key from the slot.

The key is given to qualified assistance staff only.



When the door is open, the protected terminal block of the power cable and the wires which connect it to the door safety switch are live. Total isolation from the electric power supply is only obtained when the plug is removed from the external magnetothermal switch. Therefore all the operations which require the vending machine to be powered with the door open must be carried out only by qualified personnel informed of the specific risks which this condition entails.



7.2 COFFEE UNIT, COFFEE UNIT PRESENCE CONTROL

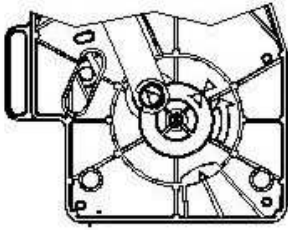
Infusion chamber is driven by a gear motor (MRGC) through a joint.

Cams CRG - CPP set the working position of the unit during the coffee cycle, particularly:

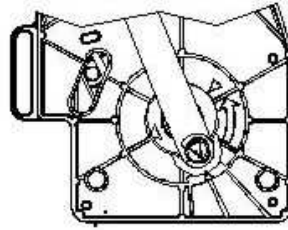
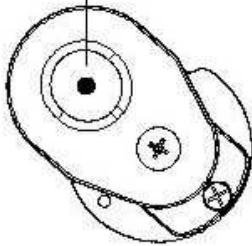
- CRG = motor feeding
- CPP = motor stop in stand/dispensing position, start of infusion pump, opening solenoid valve coffee.

The functioning of the coffee unit is managed by a bottom (**CPGC**) that reads its presence in the support: if the coffee unit is installed, it works properly otherwise the following functions are inhibited:

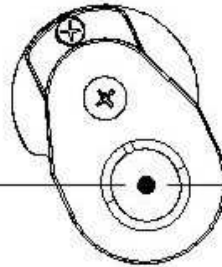
- Service function for the coffee unit feed
- Service function for rinsing cycle for coffee unit
- Service function for coffee grinding
- Service function for grinded coffee dosage
- Inhibition of all the selections for espresso coffee + instant



GRUPPO IN POS. APERTO
 GROUPE EN POS. D'OUVERTURE
 GRUPPE IN DER GEÖFFNETEN POS.
 GRUPO EN LA POSICIÓN ABIERTA
 GROUP IN OPEN POSITION

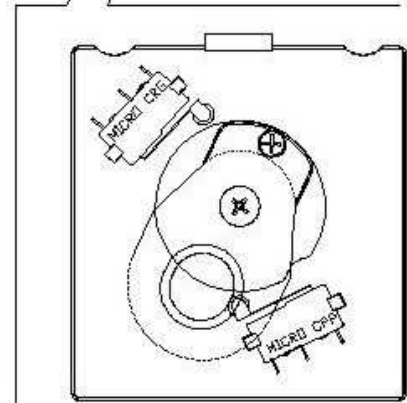
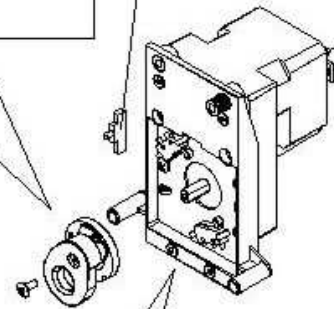
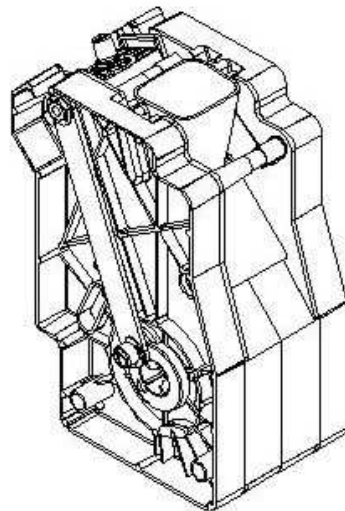


GRUPPO A RIPOSO
 POSITION DE REPOS
 RUHESTELLUNG
 POSICION DE REPOSO
 STAND POSITION



GRUPPO IN EROGAZIONE
 POSITION D'EROGATION
 ABGABESTELLUNG
 POSICION DE SUMISTRRO
 DISPENSING POSITION

CPGC



7.3 VMC BOARD AND POWER BOARD.

The VMC board is where the vending machine's central command and control unit (CPU) resides. It is installed inside the vending machine door, protected by the coin mechanism support door. This board houses the connectors used for connecting the payment systems and the connector for the infrared transmitter for audit data acquisition. The major protocols for coin mechanisms are used.

The power board controls the vending machine's actuators and the boiler temperature. It is installed inside the electric panel which is located behind the instant product canisters.

7.4 BOILER AND AIR-BREAK

The pressure boiler has a capacity of 650cc. and it is fitted internally with a 1450W heating element.

The manufacturer calibrates the working temperature so that the temperature of the water dispensed at the coffee solenoid outlet is approx. 90°, whereas for the instant selections the mixer solenoid valve ensures that the water temperature is approx. 75°.

The water level in the air-break is controlled by a level sensor.

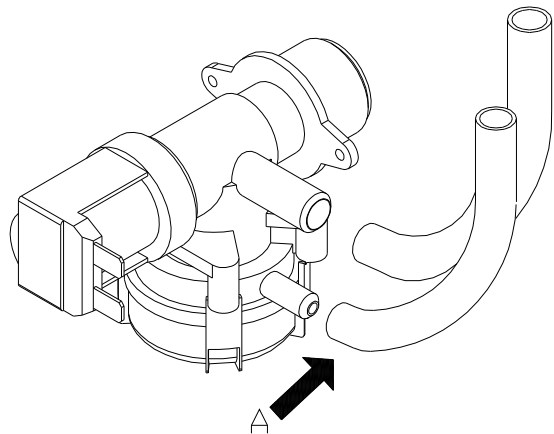
A vibration pump, which dispenses the amount of water programmed for each selection (controlled by the volumetric counter), is installed between the boiler and the air-break.

7.5 WATER INLET SOLENOID VALVE

The water inlet solenoid valve, located on the back of the vending machine, can be accessed from inside by removing the covering plate behind the canisters. It is fitted with a mechanical device which automatically stops the water from entering in the event of a problem with the solenoid valve or the water circuit.

To reset normal operation, proceed as follows:

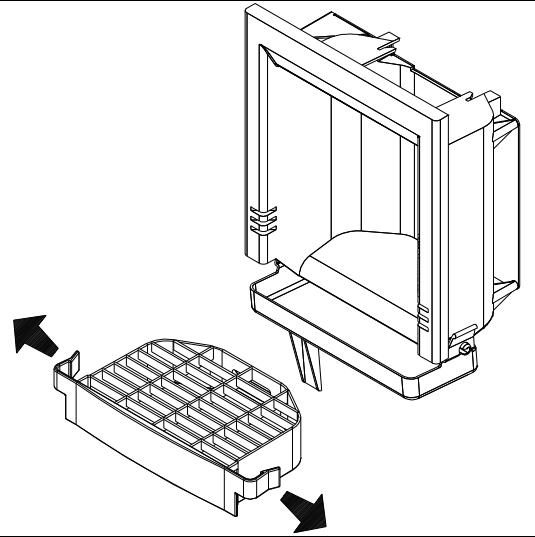
- Switch off the machine by means of the main switch and pull out the power plug;
- pull out and empty the overflow tube "A"; try not to spill the contents inside the machine;
- Close the water mains cock outside the vending machine.
- Loosen the union which fastens the water supply tube to the solenoid valve in order to release the residual pressure, then re-tighten.
- Reinsert the tube "A" in its position, open the water supply cock and reconnect the electrical power.



7.6 CUP CHECKING PHOTOCELL (IF FORESEEN)

The vending machine could be equipped with a cup checking photocell.

The grill can be set at three different positions in order to adapt the height of the compartment to the dimensions of the cup. To remove the grill turn the two side levers outwards and slide out the grill.



7.7 REPROGRAMMING DOOR LOCK.

Several versions are provided with a variable combination lock.

The lock of your vending machine can be customised using the special kit to change the combination.

To change the combination:

- Insert the old gold key and turn it by 120°. This brings the cylinder to the unprogrammed position. Remove the key.
- Insert the new gold key to change the combination. Turn it to the closed position (0°). The lock has been changed.

For normal opening /closing do not use the gold key as it could damage the lock; use the silver key.


To purchase the kit contact the area sales manager.

7.8 CLEANER / SOFTENER (IF FORESEEN)

The vending machine is not equipped with a cleaner/softener. In case of hard water it is necessary to put a cleaner/softener that has a capacity according to the machine consumption.

The cleaner/softener (available as an accessory) shall be restored periodically according to the manufacturer's indications.

8 STARTING

	When the door is open, the protected terminal block of the power cable and the wires which connect it to the door safety switch are live. Total isolation from the electric power supply is only obtained when the plug is removed from the external magnetothermal switch. Therefore all the operations which require the vending machine to be powered with the door open must be carried out only by qualified personnel informed of the specific risks which this condition entails.
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When the key is inserted in the switch on the door and the vending machine switches on, the machine executes a coffee unit movement cycle.

8.1 FILLING UP THE HYDRAULIC CIRCUIT

Espresso models:

When the special key is inserted in the safety switch, the vending machine fills the air-break and consequently the boiler with water. It takes approx. 2 minutes for the water to reach the operating level. To ensure that the boiler is full of water, execute a number of washing cycles of the instants and check that the water discharge from the dispensing spouts is normal.

At the end of this operation, switch off the vending machine by removing the special key from the door switch, connect the power supply connector for the boiler heater to the board of the electric panel (JP11 connector). Switch the machine on again and wait for the water to reach the minimum operating temperature (approx. 10 minutes).

If the temperature of the water in the boiler drops below the minimum operating temperature, the vending machine goes temporarily out of order.

8.2 LOADING THE CUPS

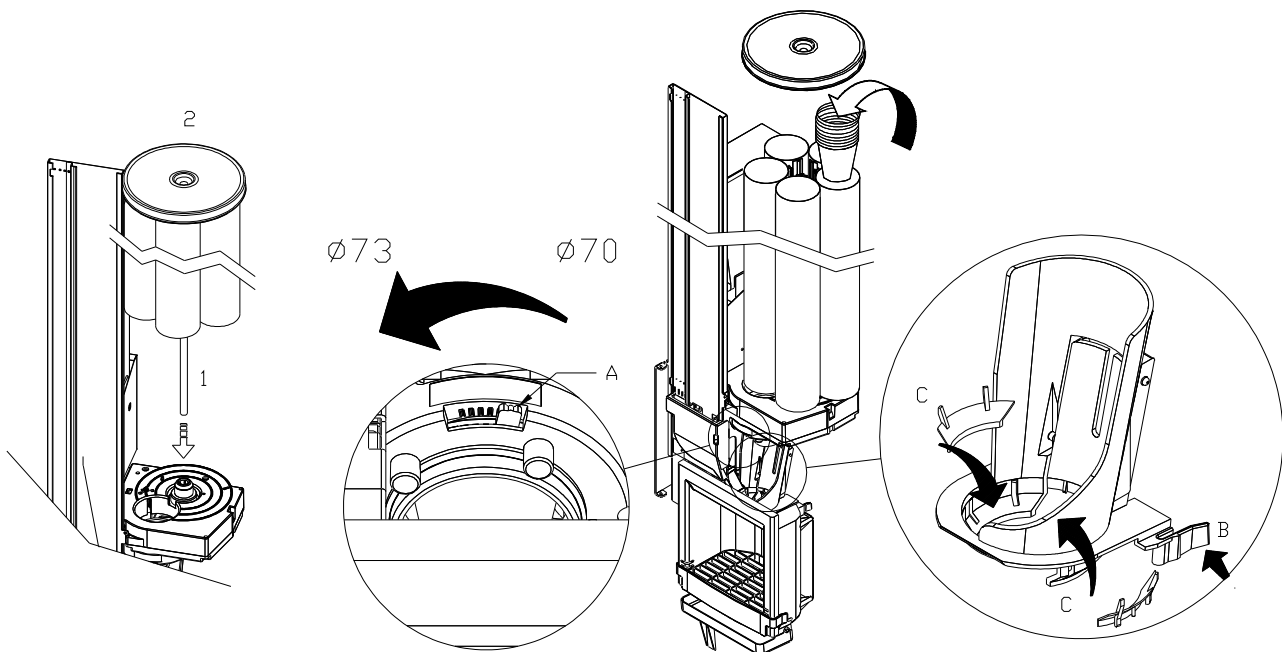
Insert the centring rod on the cup dispenser (det.1). Then insert the cup holder (det.2). Use only vending machine cups with an outer edge diameter of 70 mm or 73mm. To adjust the cup holder diameter on the dispenser move the lever "A" as shown in the figure.

To prevent the vending machine from malfunctioning, before loading the cups check that they are not damaged or squashed into each other.

Turn off the vending machine by removing the key from the door safety switch, remove the cover from the cup holder and start by inserting the cups in the column immediately to the left of the cup dispenser outlet, and proceed in a counter clockwise direction.

Insert the key in the door safety switch and the cup holder rotation ratiomotor will rotate until the cups are correctly positioned in the dispensing seat.

If using cups with a 73 mm diameter, slide the cup chute out from the back by pressing the two levers "B" and remove the reducers "C" inserted in the cup chute.



Use only vending machine cups with an outer edge diameter of 70 mm or 73mm. To adjust the cup holder diameter on the dispenser move the lever "A" as shown in the figure.

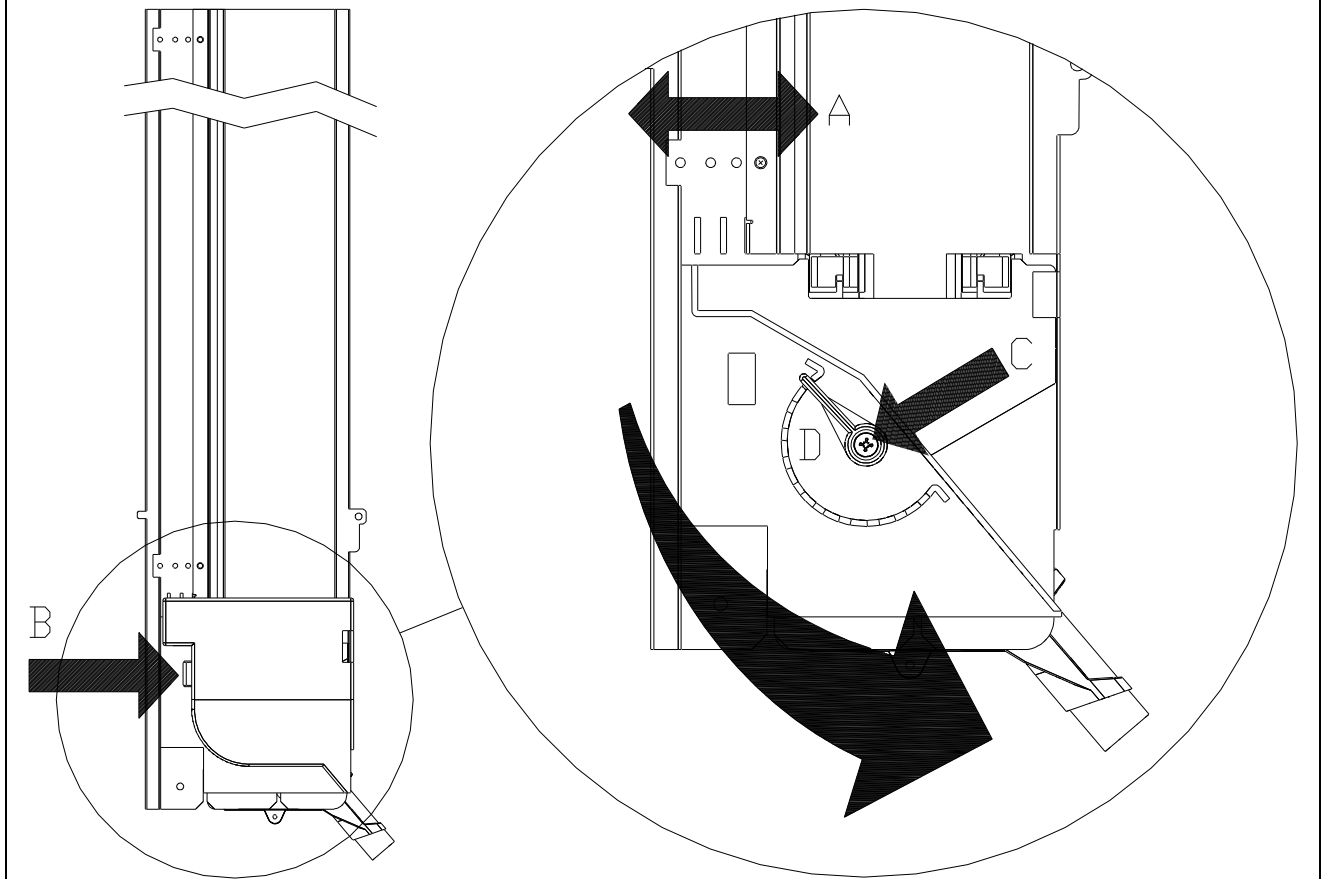
To prevent the vending machine from malfunctioning, before loading the cups check that they are not damaged or squashed into each other.

If using cups with a 73 mm diameter, slide the cup chute out from the back by pressing the two levers "B" and remove the reducers "C" inserted in the cup chute.

8.3 STIRRER DISPENSER

Shift the movable guide "A" by removing the screws that secure it to adapt it to the length of the stirrers. Remove the weight from the stirrer dispenser and load the stirrers into the c-shaped holder making sure that they are all laying flat and in a horizontal position. Make sure that there are no defective stirrers or stirrers with burrs. Once the stirrers have been loaded replace the weight on top of them.

To adjust the outlet to suit the thickness of the stirrers, remove the cover by pressing lever "B" indicated by the arrow, loosen screw "C" and rotate lever "D" until you obtain the optimal position.



8.4 LOADING INSTANT PRODUCTS

The automatic vending machine is intended to be used for dispensing beverages which are prepared by mixing foodstuffs with water (Instant coffee, instant chocolate, sugar, coffee in beam form, instant tea, instant barley, skimmed milk powder granules). Use only products which have been declared by the manufacturer as suitable for automatic vending in refillable canisters. The selections dispensed by the automatic vending machine must be consumed immediately and they must not be preserved or recycled for later use. Adhere strictly to the manufacturer's indications regarding the expiry date for each individual product.

In the spare parts kit you will find the labels to apply to each canister indicating the name of the product contained inside it (Pos.1). Apply the same label to the canister support bracket (Pos.2) to ensure that the canisters are returned to the correct position once they have been filled up.

Apply the "MAX" label to indicate the required level for correct operation approximately 4 cm from the top edge or next to the top reinforcement of each canister.

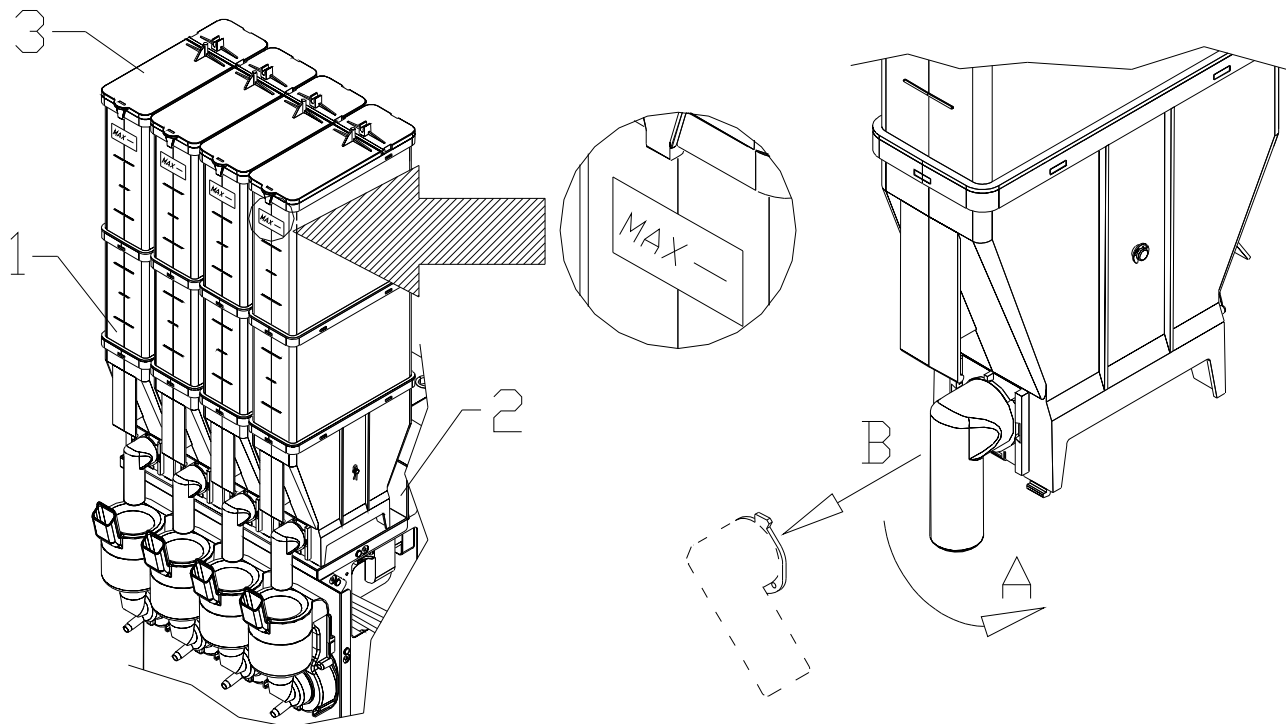
The procedure for loading the products is as follows:

- Open the vending machine door .
- Lift up the cover of the canister to be filled up (Pos.3).
- Load the product taking care not to exceed the maximum level and make sure there are no lumps in the powders. Do not press the powder into the canister.
- Replace the cover.

To completely remove the canister:

- Open the vending machine door.
- Turn the dispenser union elbow located on the outlet hole of the canister upwards.
- Push and lift the container at the front to release it from the check pins placed on the front of the canister.
- Remove the canister by pulling it outwards.

In any case, after having poured the product into the canister, return the canister to its seat with the dispenser union elbow in its original position.



8.5 COFFEE BEANS LOADING

Apply the "MAX" label to indicate the required level for correct operation at approximately 4 cm from the top edge.

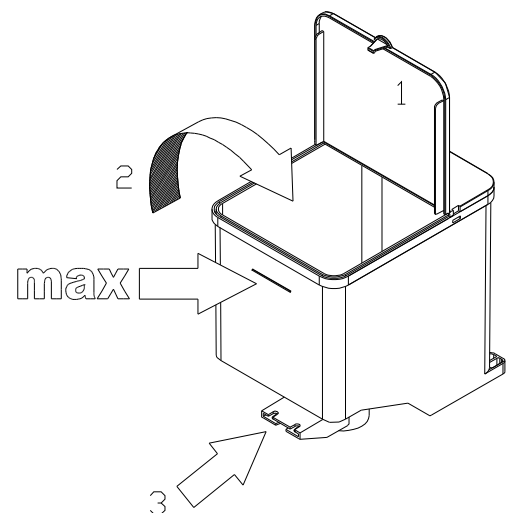
The procedure for loading the coffee beans is as follows:

- Lift off the lid of the coffee bean hopper (pos.1).
- Pour in the coffee beans (pos.2).
- Do not exceed the maximum level line.

It is not necessary to remove the bean hopper in order to fill it up.

To remove the bean hopper completely, proceed as follows:

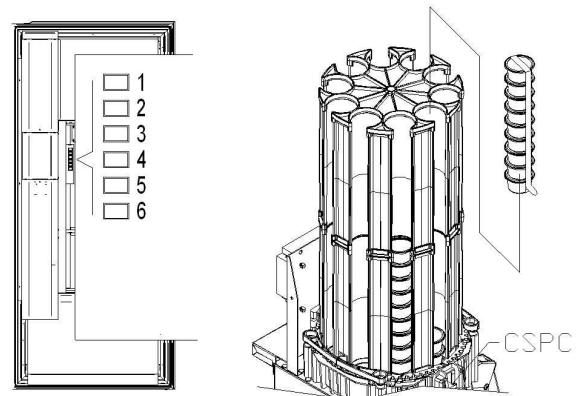
- Slide locking flange of the bean hopper downwards (pos.3).
- Lift up the hopper and remove it.



8.6 LOADING COFFEE CAPSULES

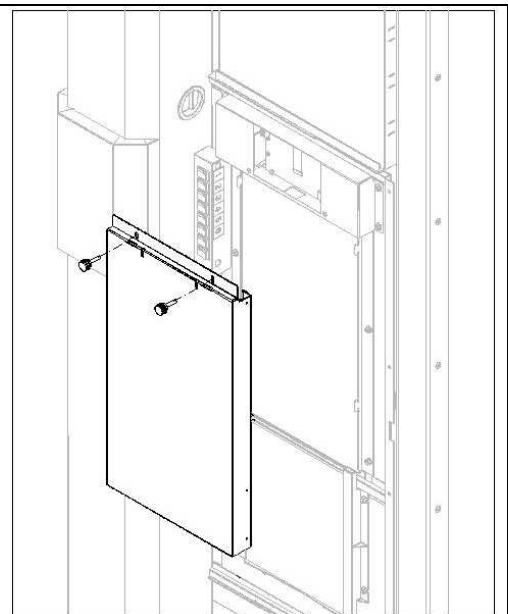
Button no. 6: Capsule column filling: when you press this button and keep it pressed, the column will rotate anticlockwise; rotation will stop when it is released. Insert the coffee capsules in the tubes. Pull the strip of paper and make sure that all the capsules remain in their original position.

When you carry out this operation, and therefore have the door open, you obtain access to moving parts.



8.7 HOW TO INSERT THE LABELS (DIGIT MODEL)

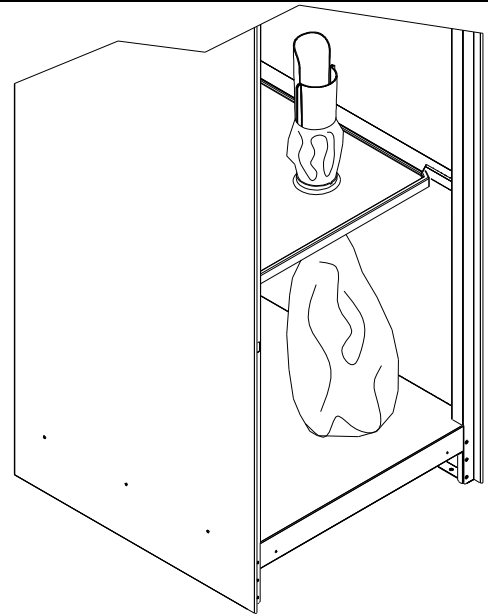
To insert the selection labels you need to open the central door, undo the knobs that secure the plastic panel, and insert the screen-printed label with the description of the selection. The dimensions of the label slot are as follow: width 210 mm, height 460 mm.



8.8 HOW TO INSERT THE COFFEE GROUNDS BAG

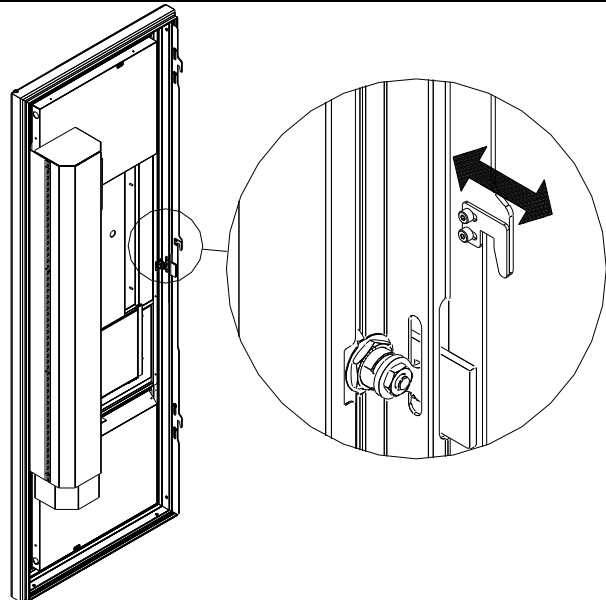
Remove the coffee grounds conveyor from the thermoformed tray. Insert the plastic bag on the tray hole, wrap it around the coffee grounds conveyor and return the conveyor to its seat.

Use bags which are long enough to reach the bottom of the vending machine.



8.9 LOCK ADJUSTMENT

After having positioned the vending machine and adjusted the feet so that it is perfectly level, if necessary, loosen the screws which fix the movable plate and adjust it until the door closes perfectly.

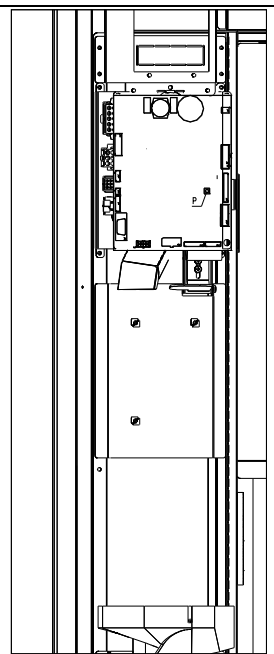
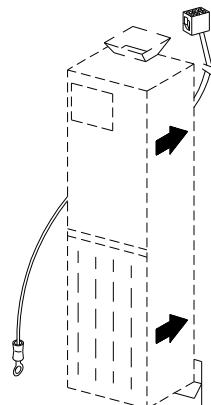


8.10 PAYMENT SYSTEM CONNECTION

The coin mechanism must be connected and disconnected with the machine switched off.

The connectors required to connect the coin mechanism are located next to the main board. The vending machine is set up for payment systems with EXECUTIVE, MDB and BDV protocols.

- Fasten the coin mechanism on the support between the two pins.
- Connect the coin mechanism connectors to the machine.
- Adjust the coin chute on the coin mechanism opening
- Adjust the coin return button leverage



9 FUNCTION/PROGRAMMING KEYBOARD



This section is for qualified assistance staff only

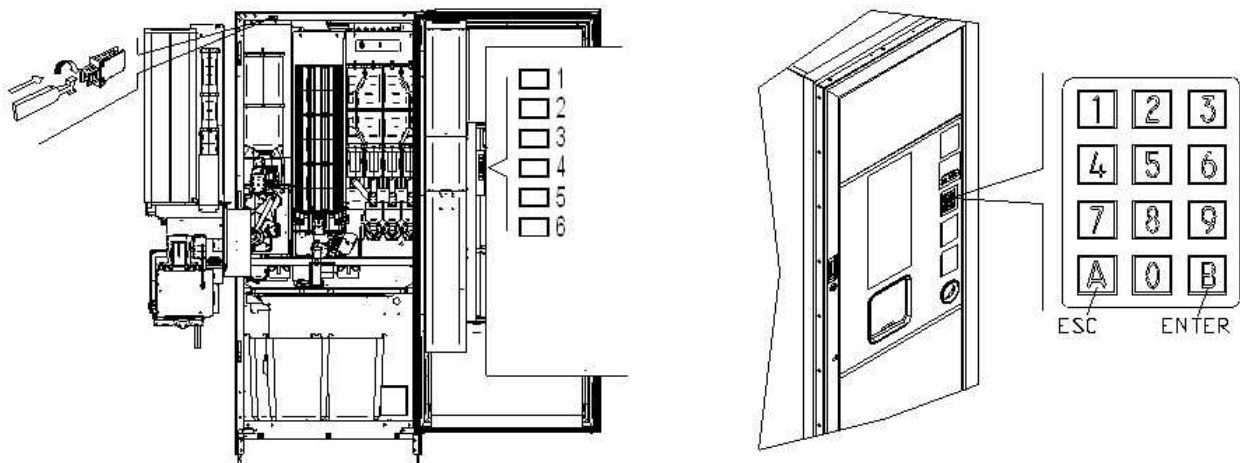
A 6-button panel is affixed to the inside of the door. The functions of the buttons are as follow:

- 1 Programming Button
- 2 Test Vend Button
- 3 Cup Dispensing Button
- 4 Stirrer Dispensing Button
- 5 Sequential Washings Button
- 6 Capsule column filling button

To use the push button panel, firstly insert the key in the safety switch and press the desired function key once.



When the door is open, the protected terminal block of the power cable and the wires which connect it to the door safety switch are live. Total isolation from the electric power supply is only obtained when the plug is removed from the external magnetothermal switch. Therefore all the operations which require the vending machine to be powered with the door open must be carried out only by qualified personnel informed of the specific risks which this condition entails.



Programming Button: once programming is accessed, **Command 00** appears on the display. Direct access is possible from this main menu to several data or other submenus. Enter the command on **Direct selection keypad** and press **key ENTER** to confirm the selection.

Key ENTER is also used to confirm and memorise data inserted through the keyboard; in this case the text message "OK" appears on the display for a few seconds. To exit the programming or to go from a submenu to a main menu simply press **key ESC**.

Test Vend Button: simply press this button to test the functionality of the vending machine. All the selections can be tested during this phase. At the end of the test, simply press the same button a second time to return to normal operation. The "TEST VEND" function is also used to display any alarms existing in the machine. Press the "ENTER" key to scroll the list (if one exists) and at the end a message appears asking : "CLEAR DATA?". Press "ENTER" to confirm and to eliminate all the alarm conditions, otherwise press "ESC".

Excluding cups/sugar/stirrer/spouts: button enabled only in "test/vend" mode for excluding the accessories.

9.1 LIST OF PROGRAMME COMMANDS

ACCESS TO SUBMENUS

Command	02	Calls submenu for setting the clock & daily timers
Command	03	Recall of price setting submenu
Command	04	Calls submenu for setting discounted prices
Command	05	Recall the price reference setting submenu
Command	06	Setting the product code
Command	07	Display of sales for full price selection
Command	08	Displays sales for selection discounted price
Command	09	Displays totals cashed not clearable
Command	10	Displays totals clearable
Command	11	Setting the selection sequences
Command	13	Inhibiting the master/slave selections

COMMANDS from 27 to 39

Mode EXECUTIVE *see paragraph: USING THE EXECUTIVE STD/EXECUTIVE PRICE HOLDING PAYMENT SYSTEMS.*

Mode BDV *see paragraph BDV.*

Mode MDB *see paragraph MDB.*

SETTING THE TEMPERATURE PARAMETERS

Command	40	Select refrigeration unit type on SLAVE
Command	41	Set the temperature
Command	43	Set the temperature at the end of defrosting : (only slave machine)
Command	44	Set the defrosting frequency: (only slave machine)
Command	45	Setting the cut-out duration for the refrigeration safety device
Command	46	Setting the trigger temperature for the refrigeration safety device
Command	48	Setting trays with refrigeration safety device

TO SET MACHINE PARAMETERS

Command	49	Enable/disable slave spirals
Command	50	Setting machine model
Command	51	Set the recipe doses
Command	52	Recall services submenu
Command	53	Sugar dose setting
Command	54	Presence of optional kits/machine options
Command	55	Setting the espresso coffee instant grinding
Command	56	Activation of the prompt change function
Command	57	Setting cup column stopping delay and dispenser spouts retracting delay
Command	58	Capsule filling setting
Command	59	Stroke counter / error display
Command	60	Erases the memory
Command	61	Reset security/access code
Command	62	Enable discount
Command	63	Set the mono/multivend
Command	64	Sets the message display language
Command	65	USB firmware reprogramming
Command	67	Display of spiral slaves temperature
Command	68	Setting displayed currency description
Command	69	Chooses functioning mode of the coin mechanism
Command	70	Buzzer operation option
Command	80	USB menu

TO SET MACHINE PARAMETERS

Command	85	Displaying checksum and the software version of the main, power and drive boards
Command	90	Selecting the AUDIT / telemetry enabling protocol
Command	91	Enter machine identification data
Command	92	Clear sales data
Command	93	Displays the temperature status over the last 24 hours
Command	94	Displays the last 10 power-offs
Command	95	Setting the display functions (user message box/internal slide show/USB slide show)
Command	99	View error events

TO SET MACHINE SLAVE PARAMETERS

Command	73	Enabling the photoelectric cells FAST FULLVIEW
Command	74	Photocell test FAST FULLVIEW
Command	75	Setting the operating parameters of the photocell barrier FAST FULLVIEW
Command	76	System's operating options ("FTC Options ") FAST FULLVIEW

SUBMENU FOR SETTING THE CLOCK & DAILY EVENT TIMERS (SEE COMMAND 02)

Alarm set	01	Sets the year/month/day
Alarm set	02	Sets the hour and minute
Alarm set	10	Lighting control setting
Alarm set	11	Lights on/off
Alarm set	21	Setting the discount time slots
Alarm set	31	Selections disabled for daily time periods
Alarm set	36	Setting the selections with timed disabling
Alarm set	41	Sequential washing times setting
Alarm set	42	Heater water change
Alarm set	51	Energy saving

9.2 LIST OF SERVICES ACCESSIBLE FROM COMMAND 52

Service	00	Display boiler temperature
Service	01	Glass delivery cycle
Service	02	Mixer wash cycle 1 (first on the left)
Service	03	Mixer wash cycle 2 (second on the left)
Service	04	Mixer wash cycle 3 (third on the left)
Service	05	Mixer wash cycle 4 (fourth on the left)
Service	06	Coffee unit wash cycle espresso
Service	07	Coffee grind cycle espresso
Service	08	Coffee dose cycle espresso
Service	09	Coffee unit forward cycle espresso
Service	10	Nozzle movement cycle
Service	11	Normal sugar/stirrer dispenser cycle
Service	13	Stirrer dispenser cycle
Service	14	Recall powder delivery submenu: with this option, by keying in the selection from the keypad, the actual quantity of powders delivered from the doser ratiomotors can be checked. (Option only available for solubles).
Service	15	Recall recipe/water dispenser submenu: with this option, by typing the desired selection on the keyboard, you can check the actual quantity of water dispensed. (Option only available for instants).
Service	16	Emptying of air-break (see relevant paragraph).
Service	17	Emptying of pressure boiler (see relevant paragraph).

Service 18	This service displays the input status, 0 = contact closed, 1 = contact open . See diagram below:	
<p>0 0 0 1 0 0 0 1 0 0 0 0 1 0 0 1 0 0</p>		
	21)	
	20)	MCA Water filling microswitch
	19)	
	18)	MLR Waste level microswitch
	17)	FTCB Cup photocell
	16)	MDZP Sugar and stirrer dispenser microswitch
	15)	MPB Cup presence microswitch
	14)	MEB Cup distribution microswitch
	13)	MB Spout microswitch
	12)	
	11)	
	10)	
	09)	
	08)	
	07)	
	06)	
	05)	FC20 Door microswitch
	04)	EMCRG Espresso unit rotation control microswitch
	03)	ECCG Espresso unit closure control
	02)	EMPG Espresso unit presence microswitch
	01)	EMD Espresso unit metering microswitch

Service 19	Control II inputs map	
<p>0 0 1 0 0 0 0 1 0 0 1 0 0 1 0 0</p>		
	16)	
	15)	
	14)	
	13)	
	12)	CSOP Optical sensor free/engaged
	11)	CTMSC Capsule transition on discharge microswitch
	10)	CTMSG Capsule transition on release microswitch
	09)	
	08)	CMZM Capsule unit motor zero microswitch
	07)	CMSC Capsules discharge microswitch
	06)	CMSG Capsules release microswitch
	05)	CMPG Capsule unit presence microswitch
	04)	
	03)	CMZC Column motor zero microswitch
	02)	Fase B Column motor encoder
	01)	Fase A Column motor encoder

Service	30	Capsule unit manual movement. It is possible to move the unit to the three positions indicated on the display by pressing any key on the user keypad except ESC or ENTER: MOV.HOME; MOV.CLOSE; MOV.DELIVERY. Confirm the selection by pressing the ENTER key.
Service	31	Display of the positioning of the capsule unit motors. The position of the infuser unit can be displayed by means of M1, and the position of the capsule column by means of M2.
Service	32	Motor JOG mode: The motor of the infuser unit can be defined by means of M1, and the motor of the capsule column by means of M2.
Service	33	Outputs activation
Service	34	Outputs deactivation
Service	35	Motor status display. The infuser unit motor can be defined by means of M1, and the motor of the capsule column by means of M2.

ACCESS TO THE SUBMENUS

Command 02 Calls submenu for setting the clock & daily timers:

Key in 02 and press the ENTER pushbutton to enter the submenu for setting the clock and daily timers. Alarm 00 will appear on the display. Follow the method described in the specific section to display and alter the parameters.


Command 03 Recall of price setting submenu (you see also Command 69):

Enter 03 and press **ENTER** to recall the submenu for price setting of each selection, and 'Selection number 0' appears on the display.

Enter the number of the selection for which you wish to display or edit the price and press **ENTER**. The text 'Price.....' appears on the display, then enter the new price value and press **ENTER** once again to memorise it, or press the **ESC** key to return to the main menu without saving the changes.

To set the price of selection 11 at € 1.20 proceed as follows:

- Programming mode, Command 0 appears on the display.
- Type 03 and press ENTER, Selection number 0 appears on the display
- Type 11 and press ENTER, the current price of Price No. appears on the display.
- Set the value 120 and press ENTER.

	Programming the value of the full prices changes the value of the corresponding discounted prices by making them the same. Consequently, when selling with different prices, that is with a discount, firstly program the full price then the discounted prices and never vice versa or only one of the two.
---	--

N.B.: With SPIRALI SLAVE connection enabled (see command 49), once the settings for the MASTER machine have been completed, access is gained to the setting mode for the same parameters relevant to the SLAVE machine by simply pressing the ESC button.

Command 04 Calls submenu for setting discounted prices:

This command has the same functions as command 03, but it shows the discounted prices.

In the MDB mode, these prices refer to key or credit card purchases or purchases made within a certain time band, or both (see description Command 61). Furthermore, if the MDB cashless system allows the product to be selected from two different price tables, this command is used to set the prices relative to table 2. The prices relative to table 1 are set at Command 03.

N.B.: With SPIRALI SLAVE connection enabled (see command 49), once the settings for the MASTER machine have been completed, access is gained to the setting mode for the same parameters relevant to the SLAVE machine by simply pressing the ESC button.

Command 05 Recall the price reference setting submenu:

This command is used exclusively to set the prices in the coin mechanism.

Type 05 and press ENTER to access the price reference setting menu and '**Selection Number 0**' appears on the display. This submenu makes it possible to allocate a price number to each selection. Type the selection identification code and press ENTER; the **number** of the price allocated to the chosen selection appears, type the **number** of the new price to be allocated to the selection and press ENTER to memorise it or press ESC to return to the submenu without saving the changes. Repeat the procedure for another selection or return to the main menu by pressing the ESC key.

If, for example, you want to allocate price number 8 to selection 11 simply carry out the following procedure :

- Programming mode, Command 0 appears on the display
- Type 05 and press ENTER, Select. number 0 appears on the display
- Type 11 and press ENTER, the current price num. parameter appears on the display
- Type 8 and press ENTER.

N.B.: With SPIRALI SLAVE connection enabled (see command 49), once the settings for the MASTER machine have been completed, access is gained to the setting mode for the same parameters relevant to the SLAVE machine by simply pressing the ESC button.

Command 06 Setting the product code:

This command makes it possible to allocate a 4-digit product code to each selection. This code will then be sent out together with the sales statistics.

N.B.: With SPIRALI SLAVE connection enabled (see command 49), once the settings for the MASTER machine have been completed, access is gained to the setting mode for the same parameters relevant to the SLAVE machine by simply pressing the ESC button.

Command 07 Display of sales for full price selection:

Use this command to access the submenu which displays the number of sales for each selection; '**Selection number 0**' appears on the screen. Type the identification code for the selection for which you are interested in viewing the sales data.

Press the ENTER key and the desired value appears on the display . Press the ESC key to return to the submenu which displays the number of sales for each selection by repeating the above procedure or return to the main menu by pressing the ESC key a second time.

N.B.: With SPIRALI SLAVE connection enabled (see command 49), after the MASTER machine display, access is gained to the display of the same data relevant to the SLAVE machine by simply pressing the ESC button.

Command 08 Displays sales for selection discounted price:

Use this command to enter the submenu to display the number of sales per selection with full price. The display shows '**Selection number 00**'. Key in the code identifying the selection of which you want to know the data of sales and press ENTER to display the requested value. Press the pushbutton ESC to return to the submenu from which it is possible to display the number of sales regarding another selection by repeating the above said procedure. Press pushbutton ENTER a second time to return to the main menu.

N.B.: With SPIRALI SLAVE connection enabled (see command 49), after the MASTER machine display, access is gained to the display of the same data relevant to the SLAVE machine by simply pressing the ESC button.

Command 09 Displays totals cashed not clearable:

Use this command to display the totals regarding the transactions carried out from the initialization of the machine. The available data are for example:

Total sold, tot. in counter, tot. in tubes, tot. banknotes, tot. given back, tot. given out manually by the tubes, tot. cashed overprice, tot. discounted sales, tot. sales with system cash less, tot. sold with exact amount, tot. cashed without sales, number of sales carried out, total value of the free vends, total number of the free vends.

Command 10 Displays totals clearable:

This command has the same functions as command 09, but it can be cleared through command 92.

Command 11 Setting the selection sequences :

The function of this command is to set the dispensing of the same type of product in order to obtain a uniform and progressive emptying of the tray, irrespective of the customer's choice.

Initially the command asks the operator to enable (option 1) or disable (option 0) the function.

If the option is active (1) the system asks the operator to enter the first selection that forms the sequence, then asks the operator to assign a product code and price. Confirm each time by pressing ENTER. Add the remaining selections that are part of the same sequence . Press ESC to conclude and confirm the first sequence. At this point, another sequence may be entered, or exit the command by pressing ESC a second time.


Command 13 Inhibiting the master/slave selections:

The function of this command establishes which selections to inhibit without any time limit both in the master machine and in any slave machine connected.

9.2.1 SETTING THE TEMPERATURE PARAMETERS**Command 40 - Defrost solenoid valve activation:**

If the fridge is fitted with a defrost solenoid valve, set this command on 1.



	The command setting MUST BE consistent with the machine model otherwise the machine will not function correctly.
---	--

Command 41 Set the temperature:

Espresso Vending Machine: This command allows you to adjust the working temperature of the boiler. The predefined value is 95°C, but it may vary from 65°C to 120°C.

The machine requires the temperature differential, a value which is added to the boiler's working temperature to compensate the heat loss of the selected beverage caused by the dispersiveness of the dispensing system after a period of inactivity. This value is predefined at +15°C.

N.B.: The sum of the above values must not exceed 120 °C.

If the slave machine is enabled, the user is requested to set the internal temperature of the snack machine, that is, the temperature below which the compressor switches. Depending on the type of SLAVE connected to the machine, the possible values to be entered are defined in Command 40.

The system then requests enabling (if present) of the kit named "environment probe". The default value is 0 = function not enabled. Value 1 = function enabled. If the value = 1, this command displays the value measured by the environment probe.

To purchase the kit contact the area sales manager.

Command 43 Set the temperature at the end of defrosting : (only slave machine)

This command is used to set the temperature of the evaporator beyond which, after dripping, the compressor can resume operation; this is to guarantee that the evaporator is completely defrosted. The command is preset at 3°C and may vary between 3°C and 12°C.

Command 44 Set the defrosting frequency: (only slave machine)

This command sets the defrosting frequency expressed in hours, that is, the time between one defrosting cycle and the next. The preset value is for 4h but can vary between 1h and 8h.

Command 45 Setting the cut-out duration for the refrigeration safety device:

(only on FASTER FULLVIEW)

This command sets the amount of time that the refrigeration safety device is to remain disabled. This period of time prevents the vending machine from shutting down following an operation that involves having the door open with the subsequent increase in the internal temperature. The delay in activating the refrigeration unit safety device gives the machine time to return to its normal operating temperature. The value of this command is preset at 60 min. but can be varied from 30 to 360 min.

Command 46 Setting the trigger temperature for the refrigeration safety device:

(only on FASTER FULLVIEW)

This command sets the trigger temperature for the safety device, that is the temperature above which it prevents the machine from vending the selected product (see Command 48). A warning message appears on the display when the user attempts to make one of these selections. This control is disabled when the machine is switched on and after the door is shut for a period of time set on command 45. The preset value is +7°C but it can be changed to between +7°C and +35°C. When the refrigeration unit safety device trips, the selections involved remain out of service. To reset the refrigeration unit safety device: with the door open, the event that occurred on the master vending machine or on the slave machines connected to it, appears on the display of the master vending machine. Press ENTER on the external keypad to reset the device. If you press the ESC button or close the door, the action remains active and is recorded as ERROR 93. If the refrigeration unit safety device is still active when you close the door, an acoustic alarm (series of BEEPS) will automatically begin to sound.

Command 48 Setting trays with refrigeration safety device:

(only on FASTER FULLVIEW)

This command allows you to select which trays are subject to the refrigeration safety device. The command requires a setting for each tray: enable safety device = 1, or disable safety device = 0. Tray 1 refers to the top tray. By default, all the trays are set at 1.

9.2.2 TO SET MACHINE PARAMETERS

Command 49 Enabling/Disabling spirali slave:

This command enables the master/slave connection. It is possible to connect up to two slave snack machines. **Command 40** must be set after the connected slave machines have been enabled.



See the specific manual for how to set the slave machine .

Command 50 Set the machine model:

Enter code 1221 to access the machine model setting, select a particular model from the **MACHINE CONFIGURATION TABLES** (see relevant paragraph).



The command setting **MUST BE** consistent with the machine model otherwise the machine will not function correctly.

Command 51 Set the recipe doses:

This command is used for changing the doses of the recipe for a selection. After confirming, by pressing the "ENTER" button, the values of the doses of the selection components including the "extra-mixer" times (mixer operating time after dispensing, to draw in the residual vapours; programmable value min 0, max 90 = 9 sec.), the command displays the "mixer" parameter, that is the quantity of cold water arriving directly from the airbreak. The available values range from 0 (no mixing) to 9 (max mixing). Finally, dispensing of the stirrer is requested. Value 1=stirrer YES, value 0=stirrer NO.

Then, it will be possible to carry out the powder dispensing test for the selection which was just modified (see also SERVICE 14).

N.B.: The water dose is always associated to each type of instant or coffee product which makes up the recipe . The espresso coffee dose is calibrated mechanically by the coffee metering unit .

Command 52 Recall services submenu:

Type 52 and press ENTER to recall the services setting submenu; '**Service 00**' appears on the display. It is possible to carry out all the functions listed in the SERVICES LIST paragraph.

If any alarms have been tripped, before accessing the various 'Services' available, press button ENTER to scroll the list of alarms, at the end of which the following message appears: "CLEAR DATA?". Press ENTER to eliminate all the alarm conditions, or press ESC.

Command 53 Sugar dose setting:

This command is used for setting the quantity of normal sugar, expressed in tenths of a second. By default the normal sugar dose is 20 tenths equal to approx 7 g.; programmable value min 0, max 50.

Command 54 Presence of optional kits:

1. Autonomy kit: defines whether the autonomy kit is present or not. When set at 1 you can use a canister of water with pump if it is not possible to connect the vending machine to a mains water supply. Default value = 0.

2. Cup drop delay: the parameter can be set at 0 to 50 tenths of a second. Default value = 0. If parameter 2 is enabled, the request for an attempt to make a second drop appears (1=function enabled, 0=function not enabled; default = 0). You will then be asked to set the time to wait for the second cup to drop: from 0 to 50 tenths of second, default value 0 tenths of second; if the request for a second cup drop attempt is enabled, a request will be made for enabling "OUT OF SERVICE" following failure to drop a second cup. 1 = enabled, 0=not enabled. If 0=not enabled, in the event of failure to drop the second cup, the current selection will be aborted and the vending machine will remain in service.

3. Photocell kit: defines whether the cup presence photocell is present or not. If present = 1, not present = 0. Default value = 0.

3.1 Alarm 14 not blocking: if this option is enabled, in the event of Alarm 14 the vending machine remains in service, in "own cup" mode only

3.2 Own cup discount: with this option you can enter a discount in the case of "own cup" use.

4. Stirrer unit: The stirrer delivery option is proposed if the machine does not envisage the use of the stirrer unit as default (e.g. instant models). Value to set at 1 only if the stirrer unit is to be installed later.

5. Infusion: (espresso models): to disable =0/enable=1 preinfusion when preparing espresso coffee.

6. Prewash time: (espresso models): to set the espresso unit, milk mixer and instant coffee mixer prewash time _1 from 0 minutes (no prewash) to 60 minutes. Default value 30 min.

7. Prewash quantity: (espresso models): to define the quantity of water required for the espresso unit prewash. The default value is 5 cc. It can range from 5 to 50 cc. If 0 = the parameter is disabled.

8. Milk prewash: to enable prewash of the mixer the milk is conveyed to. If 1 = enabled, if 0 = disabled..

9. Coffee prewash: to enable prewash of the mixer the coffee instant _1 is conveyed to. If 1 = enabled, if 0 = disabled.

10. Prewashes with nozzles out: to define the possibility of enabling=1/disabling=0 the milk/instant coffee_1 prewashes with the nozzles in the delivery position.

Enabling this option entails an increase in delivery time if there is a prewash.

10.1 Nozzles out at end of prewash: if the previous option has not been enabled it is possible to enable=1/disable=0 a complete movement of the nozzles in order to drain the residual water from the pipes. Enabling this option entails an increase in delivery time if there is a prewash.

11. Mixer washes: in addition to the timed washes (command 02 alarm 41) another timed wash can be enabled with this option for each individual mixer in order to improve cleaning and reduce the formation of limescale in the solenoid valves. Washing is performed when the set pause time lapses after the last use for the length of time set.

12. Block alarm 10: defines the possibility of enabling=1/disabling=0 blocking all the espresso selections in the event of Alarm 10. Even in the case of the no block option, the error will be recorded with command 99.

13. Block alarm 17: defines the possibility of enabling=1/disabling=0 blocking all the espresso and instant selections in the case of Alarm 17. Even in the case of the no block option, the error will be recorded with command 99..

Command 55 Setting the espresso coffee instant grinding:

If the command is set at 1, the default value, the coffee is ground for the delivery in progress, whereas, if it is set at 0, the coffee is ground for the next delivery.

Command 56 Activation of the prompt change function:

If the command is set at 1, before executing the selection the vending machine collects the credit. If it is set at zero, which is the default value, the credit is collected once the selection has been dispensed. This function is useful in the master/slave connection as the slave machine becomes ready immediately for a new selection. Whereas the credit which is deducted immediately after the selection on the "Master" machine, is not returned to the customer in the event of an uncompleted sale.

Command 57 Setting cup column stopping delay and dispenser spouts retracting delay:

The command regulates the delay for the stopping action of the cup column, which ensures an accurate alignment between the tube and the cup outlet opening. The delay is counted from the moment the cup presence microswitch switches over. Default value: 12 tenths of a second, but it can vary between 5 and 30. Next adjust the delay for the retracting spouts after the dispensing action. Default value : 50 tenths of a sec, but it can vary between 20 and 70.

Command 58 Capsule filling setting:

1 Setting the capsule presence sensor: N.B.: The sensor must be set on the tube without any capsules. Value 1 = function enabled. The sensor will be set automatically. The system will reply with the detected setting value which must be between 3 and 30. If setting fails or is not carried out, the vending machine will not distribute the selections with capsules.

2 Reset FIFO: if the value entered = 1, all the column usage counters are reset. By so doing, all the tubes containing capsules are considered full. N.B.: this parameter does not stay memorized.


3 Tubes setup: this is for setting the type of capsule filled in each tube. Once you have set the number of the tube to fill from 1 to 10 (tube no. 1 is defined as the one found in front of the filler every time the machine is turned back on and no. 2 is the one on its left), set the type of capsule used (value settable from 1 to 5).

Command 59 Stroke counter / error display :

If the command is set at 1, the stroke counter appears every time the machine is switched on.

The system then requests enabling in order to show the A0X identification on the display and the description of the errors: 02 (rejects level), 03 (no water) and 04 (no cups). If 1 = display enabled; if 0 = display not enabled.

Command 60 Erases the memory:

	When this command is activated all the previous data set by the user are cancelled.
---	--

Enter the figure 6203 then press the ENTER key to cancel all the data stored in the vending machine's memory. The procedure to cancel the data from the memory is as follows:

- Programming mode, Command 0 appears on the display
- Type 60 and press ENTER, Code 0000 appears on the display
- Type 6203 and press ENTER, 'memory cleared' appears on the display

Note: To exit from the command press the button on the VMC board once.

The machine then asks the user to enter the parameters relevant to command 50.

Command 61 Reset security/access code:

This command makes it possible to reset the access code used in the EVA_DTS protocol.

Command 62 Enable discount:

The following discount types can be enabled depending on the value set in this parameter:

0 = no type of discount.

1 = discount for different time slots.

2 = discount for purchases with key /credit card (only possible in MDB mode).

3 = discount for time slots and for purchases with key /credit card (only possible in MDB mode).

N.B. Enter the values of the desired time slots in daily timer 2 in order to enable the application of the discount.

For machines with the cashless system this command makes it possible to apply different price tables. The selection of the table to be applied at the time of sale occurs automatically through the communication protocol between machine and reader (only possible for MDB cashless systems which are provided with this option).

Command 63 Set the mono/multivend:

If the command is set at 0, the default value, the vending machine operates in monovend mode, and in cash mode the surplus credit is returned. If this is not possible the sum is added to the amount totalled due to overpricing. Vice versa, if the command is set at 1, the vending machine operates in multivend mode, and the amount which exceeds the cost, after the sale, is displayed once again and can be recovered by simply pressing the coin return button or used for a new selection.

Command 64 Sets the message display language:

This command controls the language in which the messages are displayed. Value **0** corresponds to Italian, value **1** to English, value **2** to French, value **3** to German, value **4** to Dutch, value **5** to Swedish, value **6** to Finnish and value **7** to Spanish **8** to Portuguese **9** to Danish **10** to Norwegian.

Command 67 Display of spiral slaves temperature :

When this command is set at 1, the internal temperatures of any slave machine which may be connected to this one appear on the display.

Command 68 Setting displayed currency description :

The command allows the operator to set the desired currency. 4 characters are available and they are entered using the same method as described for **Command 95**.

Command 69 Chooses functioning mode of the coin mechanism:

This command chooses the type and mode of functioning of the coin mechanism. The parameter can assume the following values:

- EXECUTIVE with prices managed in the machine (see the associated paragraph)
- EXECUTIVE PRICE HOLDING (i.e. prices programmed in the coin mechanism); in this case the prices programmed in command 03 must be the same as those programmed in the coin mechanism (see the associated paragraph). Alternatively it is possible to set the "Price-Display" parameters. If enabled, the machine will exclusively use the price information coming from the payment system: in other words it is not necessary to compile price tables (Commands 03 and 04) but it is sufficient to set command 05 only (see the associated paragraph).
- BDV 001 (see the paragraph on the use of the BDV coin mechanism)
- MDB (see MDB payment system paragraph).



Every time this value is altered, the vending machine must be turned off for a few seconds. By switching it on again the machine and the coin mechanism will communicate correctly.

Command 70 Buzzer operation option:

By setting this command at zero the buzzer is disconnected during machine operation.

Command 80 USB Menu:

When you access command 80, a multiple choice menu appears with the following items:

1. **Machine cloning**
2. **Audit on flash drive**

3. Software update

To access the desired function, simply enter the corresponding number on the selection keypad after inserting the USB drive in the connection on the main board.

Machine cloning

The system will then let you select between two options

1. Transferring configuration to the USB drive:

This function makes it possible to transfer all the programming parameters to a USB flash drive. If it has not already been programmed, the "configuration code" (see note) is requested and, when entered and confirmed, two options are proposed:

B. Begin to transfer the cloning file on the USB drive (its name appears on the display).

1. Change the configuration code.

When you press B, the file transfer to the USB drive will begin and the progress will be shown on the relevant bar. Wait until the "transfer complete" message appears before removing the flash drive.

For example if configuration code 00000123 is generated, the file generated in the USB drive will be called: "WINNING_00000123.DAT". If a file with the same name is present on the USB drive it will be renamed with the addition of a progressive number to the name before writing the new file.

2. Reading data from the flash drive – Configuration data from a USB drive:

This function makes it possible to read the configuration data contained in a USB drive. If it has not already been programmed, the "configuration code" (see note) is requested and, when entered and confirmed, two options are proposed:

B. Read file from the USB drive (its name appears on the display).

1. Change the configuration code.

When you press B, reading the file from the drive will begin and the associated progress bar will appear.

Wait until the "reading complete" message is displayed before removing the flash drive.

For example, if configuration code 00000123 is generated, the file sought and read from the USB drive will be called: "WINNING_00000123.DAT". Therefore several programming files for machine of the same model but configured differently can be saved on the same USB drive, distinguished by their own "configuration code".

Note: The settings of most of the machine parameters (those regarding each price selection, price lines, product codes etc.) depend on the machine's mechanical layout. This is the reason for the introduction of the "configuration code", an 8-character code that unequivocally identifies each machine or group of machines that have the same configuration. The combination of the configuration code and the name of the machine model then forms the name of the file in which the machine programming parameters will be saved both during output (cloning) and input (reading from flash drive). The "configuration code" is requested the first time you perform a cloning operation or reading from the flash drive and remains unchanged until it is expressly modified by the operator.

Proceeding as follows is recommended with each new machine (or new configuration):

1. modify the mechanical configuration according to need
2. perform a cloning operation and program the "configuration code" at the same time.
3. export the file obtained to VMC Configurator live.
4. make all the desired machine parameter settings/changes and save the file.
5. Export the file to the flash drive
6. Reprogram the machine from the flash drive.
7. All the subsequent changes to the machine parameters should start from the configurator or, if made in the field, must be saved back to the configurator.

If the machines are managed in groups with the same configuration, it is only necessary to perform point 6 for every new machine belonging to a group whose programming has already been memorized.

Audit on flash drive – Sales data retrieval:

This function makes it possible to transfer the EVA-DTS data to a USB flash drive. When you press B, the file transfer to the USB drive will begin and the operation progress will be displayed in the associated progress bar. Wait until the "transfer complete" message appears before removing the flash drive.

The file generated in the USB drive will be named: "AUDIT_WINNING_140919153228.DAT" (the numbers are in the order year/month/day/hour/minutes/seconds corresponding to the machine clock).

Software update – Firmware board update

When you select "software update" you access the associated multiple-choice submenu:

1. Update current VMC
2. Load new VMC model

Before accessing the command insert the flash drive in the USB port of the board to update.

1. Load the up-to-date software for the same machine model (e.g. Faster with Faster, Winning with Winning). The machine will restart when the operation is complete. ATTENTION. There may be several programming files on the same drive if they relate to different machine models. It is not possible to have more than one file relating to the same machine model.
2. Load the software for a different machine model (e.g. Faster on Winning or vice versa). ATTENTION The USB drive can only contain the file to load.

Command 85 Display of checksum and main and power board software version.

This command can be used to display all the firmware versions and checksum associated with all the boards in the machine. Press ENTER to scroll through them

Command 90 Selecting the AUDIT / telemetry enabling protocol:

The control board is provided with an RS232 socket. The I/O connector is a 9-pole male one in which the following pins are used:

- Pin 2 VMC Tx - Pin 3 VMC Rx - Pin 5 Ground -Pin 7 CTS

If the initial option is set at EVA-DTS DDCMP, the machine dialogues with the outside world by means of an infrared interface 082925 (IRDA interface) or by means of the physical connection on the 9-pole connector, in accordance with the specifications of the EVA-DTS protocol, vers.6.0. The machine proposes the choice of connection types: infrared interface (OUTPUT OPTICAL LINK) or cable to the 9-pole connectors on the board (OUTPUT RS232); in this latter case the connector pins used are 2= VMC Tx, 3=VMC Rx, 5= GROUND

The machine asks you to enter the address of the peripheral: enter the desired value (1 for point-point connection) and press "ENTER".

The choice of the transmission speeds is then proposed and must be consistent with the setting of the 082925 board in the cases of an infrared connection (see the associated instructions). The range can be set from 2400 – 115200, or can be negotiated by the machine and terminal (option valid only for connections with cable). The selection is made by scrolling the various speed options using any button on the keypad and confirming the desired value using the "ENTER" button.

Afterwards set the "telemetry enabling" option. Value 1 = function enabled; Value 0 = function disabled. Default value = 0. ATTENTION. The option can only be enabled if the telemetry apparatus supports the transmission of events by the machine (in this case the machine acts as master and the DDCMP session begins).

It is then possible to enable "erase interim data" (value set at 1), i.e. the deletion of the resettable counters after reading them; furthermore it will be possible to cancel the interim data or allow them to be reset after the first sale operation completed on the machine.

Selecting from the menu DEX-UCS the machine dialogues with the outside world using the DEX-UCS protocol.

Command 91 Enter machine identification data:

The first datum requested in alphanumeric format with max 30 characters refers to the machine location; see the table in command 95 for details on how to enter the description. The second datum requested is the numeric machine identification code (asset number).

Command 92 Clear sales data:

The command is used to clear the machine's sales data (see command 10). A special access code must be entered for this operation. The procedure is as follows:

- Programming mode, Command 0 appears on the display
- Type 92 and press ENTER, Code 0000 appears on the display

- Type 1221 and press ENTER, 'CLEAR DATA?' appears on the display Press the ENTER key to clear all the sales data whereas press ESC to return to the main menus without saving the changes.

Command 93 Displays the temperature status over the last 24 hours:

Option available for the slave machines if enabled and if the FASTER type (see Command 49). This command displays the trend of the internal temperature during the last 24 hours. The values are recorded every 60 minutes. To view all the values simply press the 'ENTER' button. The values can only be recorded if the clock is programmed (see Command 02). After programming the clock, all the data is automatically zeroed.

Command 94 Displays the last 10 power-offs:

This command displays the last 10 periods in which the machine has been put off.

The following values are displayed:

POWER OFF	DATE	TIME
POWER ON	DATE	TIME

To pass to another display press pushbutton ENTER.

N.B.: The clock has to be programmed to obtain reliable values.

Command 95 Setting the display functions (user message box/internal slide show/USB slide show)

Can not be activated simultaneously multiple functions.

1. The message box alternates with the normal display messages every 8 seconds. It is composed of a title (max 28 characters) and by a body text (max 80 characters). Texts are entered by typing the corresponding character code (see table) or by VMC configurator

2. The internal slide show consists of a series of predefined images that are displayed when the machine is in stand-by.

3. A USB slide show consists of the display of the images memorized by the user on a flash drive when the machine is in stand-by. The images must be in jpg format with a maximum resolution of 480 x 272 pixels and 24 bit colour depth

If enabled, the title and body of the message appear in the box in the programmed order. The message "Character 00" appears in the second line of the display while the text currently available appears on the second line of the display. To compose the new message type in the required character codes (see table below) and confirm each one by pressing the ENTER key. Lastly, press the ESC key to return to the main menu.

CODE	CHARACTER	CODE	CHARACTER	CODE	CHARACTER
00	Cursor ahead	28	E	56	g
01	Cursor back	29	F	57	h
02	space	30	G	58	i
03	!	31	H	59	j
04	"	32	I	60	k
05	#	33	J	61	l
06	\$	34	K	62	m
07	'	35	L	63	n
08	,	36	M	64	o
09	-	37	N	65	p
10	.	38	O	66	q
11	/	39	P	67	r
12	0	40	Q	68	s
13	1	41	R	69	t
14	2	42	S	70	u
15	3	43	T	71	v
16	4	44	U	72	w
17	5	45	V	73	x
18	6	46	W	74	y
19	7	47	X	75	z

20	8	48	Y	76	å
21	9	49	Z	77	ø
22	:	50	a	78	æ
23	;	51	b	79	ä
24	A	52	c	80	ö
25	B	53	d	81	ü
26	C	54	e	82	°
27	D	55	f		

The character with the 00 code moves the cursor forward by one position.

CAUTION! : If the cursor is on the other side of the first character of the message and you press the ESC key to return to the main menu, the message is cut off at the point which corresponds to the position of the cursor; therefore before quitting, make sure that the cursor is moved to the end of the message.

It is advisable to prepare the message on a piece of paper using the codes in the table (spaces included) and then enter it in the machine.

Command 99 View error events:

This command displays the last 20 error events; to go from one display to another press the ENTER key. At the end of the display, the system asks the user to confirm the clearing of all the data. Press ENTER to confirm or ESC to leave the records as they are.

ERROR CODE	SUB-CODE	FAILURE
102	/	Waste Level
103	/	Low Water Level
104	/	Cup Holder Empty
105	/	Dispensing Arm Error
106	/	Sugar-stirrer dispenser
107	1 / 2	The espresso coffee unit blocked in the open position (the EMCRG microswitch does not close)
108	/	Coffee metering unit doser
109	1 / 2	The espresso coffee unit does not reach the closed position (the ECCG microswitch does not close)
110	/	Coffee dispensing timeout (volumetric meter)
111	1 / 2	The espresso coffee unit does not reach the open position (the EMCRG microswitch does not open)
112	/	Grinding timeout
113	/	Coffee unit not installed espresso
114	/	Cup dispenser with photocell error
115	/	Faulty pressure boiler temperature probe
117	/	Instant dispensing timeout (volumetric meter)
118	/	Water filling microswitch error (CCA not switched).
119	/	Cup dispenser micro does not close
120	/	Wrong dose. (only for the espresso unit)
121	/	Espresso coffee unit open for distribution (ECCG open during distribution)
122	1 / 2	Espresso coffee unit blocked in the closed position (ECCG does not open)
123	/	Cup dispenser micro does not switch over
130	/	Payment system out of service.
132	/	Interrupted communication between main board and power board
133	/	Break in communications between the main board and the drive board
134	/	Capsule infuser unit not installed
135	/	Capsule infused unit motor error
136	/	Capsule column motor error
137	/	Movement error during capsule infuser unit closing
138	/	Capsule drop error / chute not free
139	/	Movement error during capsule infuser unit opening
141	/	Capsule presence optical sensor not calibrated error
142	/	Capsule discharge error
10	(*) 39	Internal temperature feeler faulty
11	(*) 39	Evaporator probe faulty

16	(*) 33 - 36 – 39	Error communication with peripheral (a board for the electric panel)
17	(*) 39	Communication break during sale cycle without credit collection
18	(*) 39	Communication break during sale cycle with credit collection
31	(*) 39	Photocell test error .
32	(*) 39	Photocell calibration error
51	(*) 39	Interruption of peripheral connection at the beginning of the sale cycle.
55	/	Payment system out of service.
61	Number selection code	Motor blocked (the spiral does not rotate) SLAVE A
62	Number selection code	The spiral does not complete the rotation SLAVE A
65	Number selection code	Motor disconnected SLAVE A
69	Number selection code	Possible microswitch defect or spiral motor wiring defect SLAVE A

(*)Key:

33 = Photocells
 36 = Powerboard Master
 39 = Spirali Slave A

9.2.3 TO SET MACHINE SLAVE PARAMETERS

Command 73 Enabling the photoelectric cells FAST FULLVIEW:

This command should be set at 1 only if the photoelectric cell system is installed. Its function is to enable=1/disable=0 this device.

Set the command at 1 (photocells enabled), to automatically access the menu which allows this function to be disabled if necessary for the desired selections (delivery without photocell control). To disable the option corresponding to one or more selections, simply key in the selection number and then set the value at zero.

Command 74 Photocell test FAST FULLVIEW:

This command is used to test that the photocells are functioning correctly. A test procedure is started automatically, then at the end of the procedure, if there are no problems a single value appears which corresponds to the magnitude of the incoming signal. If there is a problem with the functioning, a second value appears on the display which refers to the problem. See the table for Command 99 for this second value.

Command 75 Setting the operating parameters of the photocell barrier FAST FULLVIEW:

This command allows the operator to view and change the operating parameter of the photocell barrier.

Message	Default value	Meaning
"Hyster.HL"	6	This parameter acts on the sensitivity of the reading of the system. The lower the value set in this parameter, the greater the sensitivity of the system. The value can vary from a minimum of 5 to a maximum of 30.

Command 76 System's operating options ("FTC Options ") FAST FULLVIEW:

Setting this command determines how the machine will react if the product is not delivered. The value can be set at between 0 and 3. Default = 0.

The meaning of the setting is as follows:

0 = Possibility of another selection; in this case command 63 (single-multisale) must be set at 1 (if it is an executive payment system the multisale must also be set in the payment system).

1 = Automatic credit delivery; in this case command 63 must be set at 0 (if it is an executive payment system the single sale must also be set in the payment system).

2 = Further quarter turn: if the product is not delivered the spiral completes a further 1/4 turn and if the product has still not been delivered then the machine reverts to one of the preceding two options depending on the single or multisale parameter that has been set.

For this purpose once the value 2 has been set in command 76, the option is disabled for all the selections by default. Then you automatically access the menu that allows you to enable the option for the individual spirals. To enable the option corresponding to a spiral simply enter the selection number and set the value at 1. Vice versa if this value is set at 0 the option is disabled. The option is not applicable to 1/2 turn spirals. If the payment system uses Executive protocol, the single-multivend must also be set on the payment system.

- *Alternatively, the function can be enabled / disabled for each drawer: selection 91 implies that all the selections in the first drawer from the top are, for example, enabled for the quarter turn function. Selection 92 = 2nd drawer; 93 = 3rd drawer; 94 = 4th drawer; 95 = 5th drawer; 96 = 6th drawer; 97 = 7th drawer; if you program the function for selection 99, all the selections in the vending machine will be enabled or disabled.*

The system then asks you to enter the options relevant to the PHOTOCCELL SAFETY:

enabling this function (parameter setting = 1) involves entering a number of products within a certain time frame (in minutes). If within the programmed time interval a number of non-readings occurs that is equal to the number of programmed products, the photocells are disabled. The active event is signalled on the display when the door is opened and it is also recorded in Command 99 by Error code 39. The photocell reset can be programmed in manual or automatic mode. If manual, parameter setting = 0, enter the TEST VEND function to re-enable the photocells; if automatic, parameter setting = 1, after 15 minutes the system attempts to reset the function.

9.2.4 SETTING THE CLOCK AND DAILY TIMERS

Alarm set 01 Sets the year/month/day:

This command is used to set the year, month and day on the clock in the control board. The introduction format is YYMMDD.

Alarm set 02 Sets the hour and minute:

This command is used to set the clock on the control board. Enter the correct hour and minute values and press ENTER to memorise it. Then, enter 1 to have the clock appear on the display, otherwise enter 0.

Alarm 10 Lighting control setting:

Use this control to set the lighting all off = 0 or, dimming of the lighting = 1 during the energy saving time slots (see Alarm 11 It will then be possible to enable "switch-off lighting" when the door of the slave is opened (parameter =1).

Alarms 11 Lights on/off:

With these commands two daily periods can be programmed for switching the lighting on and off. However, even in the periods when the lighting is programmed off, simply pressing a button on the keyboard or inserting money will activate the lighting for a period of 3' for the vend cycle to take place. To disable this time command simply program value 24 in command 11.

If, for example, you wish to activate the lighting from 16 to 17 and from 18 to 19, proceed as follows:

1. Programming mode, the following appears on the display Command 00
2. Type 02 and press ENTER, the following appears on the display Alarms 00
3. Type 11 and press ENTER, the first lights ON time appears on the display NNNN
4. Set value 1600 and press ENTER.
5. The first lights OFF time appears on the display NNNN
6. Set value 1700 and press ENTER.
7. The second lights ON time appears on the display NNNN
8. Set value 1800 and press ENTER.
9. The second lights OFF time appears on the display NNNN
10. Set value 1900 and press ENTER.

If this function is not required, program 2400 in **Alarm 11**.

Alarms 21 Setting the discount time slots :

These commands are used to set the discount sales time slots throughout the day. In the time slots when the discounts are activated the machine refers to the prices set in the discount prices submenu. Naturally, command 62 in the main menu must be set at 1.

For example, to set a discount period lasting from 10.30 to 13.30, proceed as follows:

1. Go into programming mode to display _Command 00_
2. Key in 02 and press button ENTER to display _Alarm set 00_
3. Key in 21 and press button ENTER to display the time when discounted prices are first activated.. _NNNN_
4. Set value to 1030 and press button ENTER.
5. On display appears the time when discounted prices are first deactivated _NNNN_
6. Set value to 1330 and press button ENTER,

If use of this function is not required, programme 2400 at **Alarm 21**.

Alarms set 31 Selections disabled for daily time periods:

These commands allow the selections set at command "Alarm 36" to be disabled for two time periods per day.

selection disabled period start
 selection disabled period end
 second selection disabled period start
 second selection disabled period end

If use of this function is not required, programme 2400 at **Alarm 31**.

Alarm 36 Setting the selections with timed disabling :

Upon entry to the command the system asks the operator to disable the option that concerns the entire machine including any slave machines that may be connected (option 1), or not (option 0). If option 0 is selected, the command allows the operator to choose which selections must be disabled during the time slots when the "selections disabled" function is enabled (see programming **Alarms 31**).

Example:

To activate the disabled time slot for selection 15 proceed as follows:

1. Programming mode, Command 00 appears on the display
2. Type 02 and press ENTER, Alarms 00 appears on the display
3. Type 36 and press ENTER, , Select. number 00 appears on the display
4. Type 15 and press ENTER, , Dis./En.1/0 N appears on the display
5. Set the value 1 and press ENTER.

N.B.: With SPIRALI SLAVE connection enabled (see command 49), once the settings for the MASTER machine have been completed, access is gained to the setting mode for the same parameters relevant to the SLAVE machine by simply pressing the ESC button.

Alarm 41 Sequential washing times setting:

This command allows you to select the times for the instants wash function to operate every day.

If this function is not required, program 2400 in **Alarm 41**.

Alarm 42 Heater water change:

When this function is set at 1, the undistributed water in the heater is changed every 48 hours (heater volume = 650 cc). The function is activated if the Alarms 01 and 02 are set. Default value 0 = function disabled.

9.3 USING THE EXECUTIVE STD/EXECUTIVE PRICE HOLDING PAYMENT SYSTEMS



The decimal point in the prices that appear on the display must be set through the payment system.

Executive Standard ⇒ Command 69 programmed at 0

The Executive standard payment system manages the prices directly in the machine and not on the payment system.

For example, to set selection 21 at 30 pence, follow the instructions below:

- | | |
|---|-------------------------|
| 1.1) Enter programming mode to display | Command 00 |
| 1.2) Key in 03 and press ENTER to display | Selection No. 00 |
| 1.3) Key in 21 and press ENTER to display | Price 00 |
| 1.4) Key in 30 and press ENTER to display | Selection No. 00 |

If you wish to programme another selection, repeat the sequence from point 1.2. Alternatively, press ESC twice.



The decimal point in the prices that appear on the display must be set through the payment system.

Executive Standard ⇒ Command 69 programmed at 0

The Executive standard payment system manages the prices directly in the machine and not on the payment system.

For example, to set selection 21 at 30 pence, follow the instructions below:

- | | |
|---|-------------------------|
| 1.5) Enter programming mode to display | Command 00 |
| 1.6) Key in 03 and press ENTER to display | Selection No. 00 |
| 1.7) Key in 21 and press ENTER to display | Price 00 |
| 1.8) Key in 30 and press ENTER to display | Selection No. 00 |

If you wish to programme another selection, repeat the sequence from point 1.2. Alternatively, press ESC twice.

Executive price-holding ⇒ Command 69 programmed at 1

In the Executive price-holding, the prices are managed by the payment system.

In this case, it is necessary to copy the price table (price list) programmed on the payment system to command 03 of the machine (from price 1 to price n) , while at Command 05 the prices will be matched to the selection by referring to their number.

For example, to set the selection 11 at 35 pence, proceed as described below:

Let us assume that the second price set on the payment system is 35 pence.

- | | |
|--|------------------------|
| 1.1) Enter programming mode to display | Command 00 |
| 1.2) Key in 03 and press ENTER to display | Price Number 00 |
| 1.3) Key in 02 (second price) and press ENTER to display | Price 00 |
| 1.4) Key in 35 and press ENTER to display | Price Number 00 |
| 1.5) Press ESC to display..... | Command 00 |
| 1.6) Key in 05 and press ENTER to display | Selection No 00 |
| 1.7) Key in 11 and press ENTER to display | Price Number 00 |
| 1.8) Key in 02 (second price) and press ENTER to display | Selection No 00 |

If you wish to programme another selection, repeat the sequence from point 1.6. Alternatively press ESC twice.

Executive price-display ⇒ Command 69 programmed on 1.

In the Executive price-display payment system the prices are controlled by the payment system.

In Command 05 the prices referring to the number of the selection will be matched to the selection.

Example:

- | | |
|--|-------------------------|
| 1.1) Type 05 and press ENTER, the screen displays..... | Selection No. 00 |
| 1.2) Type the selection no. and press ENTER, the screen displays..... | Price Number 00 |
| 1.3) Type for example 02 (second price) and press ENTER, the screen displays | Selection No. 00 |

If you wish to program another selection repeat the sequence from point 1.1 otherwise press ESC twice.

9.4 USE OF COINMECHANISM BDV 001



The coin mechanism must only be connected/disconnected with the machine switched off.

After having carried out the connection, switch on the machine, enter the programming and set **command 69 to 4**, then switch off the machine for some seconds. By switching it on again the machine and the coin mechanism will communicate correctly.

Command 30	Purchase obligation before return	(def. 0)
Command 31	Maximum credit	(def. 0)
Command 32	Maximum value of returned coins	(def. 0)
Command 33	Inhibition single coins	(all enabled)
Command 34	Coin inhibition with exact amount	(all enabled)
Command 35	Coin level message exact amount	(def. 0)
Command 36	Equation exact amount	(def. 0)
Command 37	Enabling credit card reader	(def. 0)
Command 38	Emptying of change giving tubes	
Command 39	Filling up of change giving tubes	

Command 30 Purchase obligation before return:

By setting this command to 1 the customer is obliged to purchase before receiving back the return. This is to avoid to use the coin mechanism as a coin-changer. If the purchase fails to happen, the return will be given out.

Command 31 Maximum credit:

The maximum credit accepted by the coin mechanism is set. By overtaking this value the acceptance of further coins is blocked.

Command 32 Maximum value of returned coins:

This function is active only in multi-sale. If the value of the credit which remains after a sale is higher than the value set by the command, the allotment of return will be blocked. Therefore it will be necessary to carry out further purchases until the remaining credit will be lower than the set value. By moving the return lever it will be possible to obtain the return.

Command 33 Inhibition single coins:

The acceptance of particular coins by the coin mechanism will be blocked through this command. If you want to block the acceptance of coin 5, proceed as follows:

1. Programming mode, display views..... Command 00
2. Dial 33 and press ENTER, display views Coin no. 00
3. Dial 5 and press ENTER, display views0
4. Dial 1 and press ENTER.

Command 34 Coin inhibition with exact amount:

This command blockes the acceptance of particular coins in case of small return, i.e. when the display views the message "Insert only exact amount".

Command 35 Coin level message exact amount:

A value between 0 and 15 representing the number of coins to be added to the minimum level fixed in the coin return tubes - can be programmed, in order to quit the "exact amount" condition.

Command 36 Equation exact amount:

It represents the combination of empty spaces in the tubes so that the message exact amount can be activated. Here is a list of possible combinations:

0 = A or (B e C)	1 = A and B and C	2 = only A and B
3 = A and (B o C)	4 = only A	5 = only A or B
6 = A or B or C	7 = only A and C	8 = only A or C
9 = only B e C	10 = only B	11 = only B or C
12 = only C		

Command 37 Enabling credit card reader:

The functioning of the credit card will be enabled by setting this command to 1.

Command 38 Emptying of change giving tubes:

This command is used to inventory the coins in the tubes of the coin mechanism. To obtain the allotment from tube 1 (coins of lower value) proceed as follows:

1. Programming mode, display views..... Command 00
2. Dial 38 and press ENTER, display views Tube no. 00
3. Dial 1 and press ENTER,

The coin mechanism starts giving out coins from the chosen tube until the release of pushbutton ENTER.

Command 39 Filling up of change giving tubes:

Proceed as follows:

1. Programming mode, display views..... Command 00
2. Dial 39 and press ENTER
3. Insert the coins into the coin mechanism.
4. Press again pushbutton ENTER

N.B. If the procedure is not correctly carried out, you can find wrong values in commands 09 - 10.

9.5 USE OF PAYMENT SYSTEMS MDB



The coin mechanism must only be connected/disconnected with the machine switched off.

The command **69 has to be programmed to value 5**, then turn off the machine for some seconds. By putting it on again the machine and the coin mechanism will communicate correctly.

There are the following additional commands for the use of these payment systems:

Command 27	Setting the signal for payment system out of order.
Command 28	Select change giving tube content counter.
Command 29	Cashless credit cannot be displayed.
Command 30	Purchase obligation before return.
Command 31	Setting max key or cash credit accepted.
Command 32	Minimum coin level in the tubes.
Command 33	Disabling single coins / banknotes
Command 34	Inhibits coins during exact amount.
Command 35	Resetting coin meters in change giving tubes.
Command 36	Condition exact amount (no coins available for change).
Command 37	Inhibits note validator during exact amount.
Command 38	Emptying of change giving tubes.
Command 39	Filling in of the change giving tubes.

Command 27 Setting the signal for payment system out of order:

If the command is set at 1, when the connection with the MBD payment system is interrupted the vending machine goes out of order and the message appears on the display; if the command is set at 0 (zero), the option is disabled. The default setting is 0.

Command 28 Select change giving tube content counter:

This command allows the user to select whether to use the counters corresponding to the content of the coin mechanism change giving tube or use only the counters inside the machine. If the command is set at 1 at each power-up the counters inside the machine which correspond to the content of the change giving tubes are updated with the values transmitted by the coin mechanism. If, on the other hand, the command is set at 0 the values transmitted by the coin mechanism are ignored.

Command 29 Cashless credit cannot be displayed:

This command allows the user to prevent or enable display of credit from the MDB cashless device (key or card reader). If the command is set at 1 the credit corresponding to the cashless device is not displayed, whereas if the command is set at 0 the machine also displays the credit available on the cashless device.

Command 30 Purchase obligation before return:

By setting this command to 1 the customer is obliged to purchase before receiving back the return. This is to avoid to use the coin mechanism as a coin-changer. If the purchase fails to happen, the return will be given out.

Command 31 Setting max key or cash credit accepted:

The max credit accepted by the coin mechanism by either key/card or cash is set, and if this amount is exceeded acceptance of further coins or notes is blocked.

Next follows a request for the maximum return option, that is the maximum quantity of coins that can be returned; default value 1000, max value 9000.

Command 32 Minimum coin level in the tubes:

This is the number of coins for each coin box mechanism which must remain in each tube in order to guarantee the correct function of the coin delivery system. (Consult the manual of the coin box mechanism for instructions on setting the correct value of this parameter). If a different value is associated to each tube, the maximum value set must be between those indicated. The setting of this parameter is fundamental for ensuring the correct coin management by the vending machine.

N.B. The inventory of the tubes, command 38, stops when the contents of each tube reaches the value set at command 32. To empty the tubes completely, use the delivery pushbuttons of the coin box mechanism.

Command 33 Disabling single coins / banknotes:

This command allows you to perform the two adjustments described below:

- 1) To block acceptance of particular coins by the coin mechanism.
- 2) To block acceptance of particular banknotes by the reader.

Pres the ESC button to go from point 1 to point 2.

N.B.: The coins are in order of increasing value.

Command 34 Inhibits Coin inhibition with exact amount:

This command blocks the acceptance of particular coins during small change giving, i.e. when the display shows the message "insert only exact amount".

1. Go into programming mode to display Command 00
2. Key in 34 and press ENTER to displayCoin No. 00
3. Key in 5 and press ENTER to display1
4. Key in 0 and press ENTER.

N.B.: To activate the possible modifications of command 33, turn the machine off and then on after modification itself.

Command 35 Resetting coin meters in change giving tubes:

Use this command when replacing token meter or emptying the change giving tubes with the machine off to synchronize the meters with the actual contents of the change giving tubes.

1. Programming mode, display views..... Command 00
2. Key in 35 and press ENTER , display views Code 0000
3. Key in 6203 and press ENTER.

Command 36 Condition exact amount (no coins available for change):

This command is for setting (for each change giving tube) the number of coins below which the machine can be considered to be in a condition of 'no coins available for change'. The set value must always take into consideration the coin minimum level in the tubes (command 32), that is it must be higher than the latter (example: if command 32 is set at 5, the command 36 values must have a setting of 6 as their minimum value). The tubes that are not included in this condition must be set at "0".

When the contents of any one of the tubes included in the condition drops below the corresponding set value the machine displays the warning that there are no coins available for change.

Command 37 Inhibits note validator during exact amount:

Setting this command to 1 during exact amount will inhibit the note validator.

N.B.: If only the note validator is installed, this command has to be set to 0.

Command 38 Emptying of change giving tubes:

This command is used to inventory the coins in the tubes of the coin mechanism. To obtain the allotment from tube 1 (coins of lower value) proceed as follows:

1. Programming mode, display views..... Command 00
2. Dial 38 and press ENTER, display views Tube no. 00
3. Dial 1 and press ENTER,

The coin mechanism starts giving out coins from the chosen tube until the release of pushbutton ENTER.

Command 39 Filling in of the change giving tubes:

Proceed as follows:

1. Go into programming mode to display Command 00
2. Key in 39 and press ENTER
3. Insert the coins in the coin mechanism
4. Press again the pushbutton ENTER

N.B. If the procedure is not correctly carried out, you can find wrong values in commands 09 - 10.

10 CALIBRATION AND ADJUSTMENTS



This section is for qualified assistance staff only

10.1 ADJUSTING THE INSTANT BEVERAGES

The solenoid valve opening times and the quantity variations (in grams) of the instant products, can be adjusted by setting the desired parameters during the programming phase in the: "RECIPE DOSE SETTING" item (command 51).

10.2 ADJUSTING THE ESPRESSO COFFEE

The quantity of water can be adjusted by setting the desired parameter during the programming phase at THE "RECIPE DOSE SETTING" item (command 51). Whereas to change the quantity of ground coffee and the degree of grinding, see the paragraph on "ESPRESSO COFFEE CALIBRATION".

10.3 ESPRESSO COFFEE CALIBRATION

ADJUSTMENT OF GRINDING:

Grinding degree can be adjusted by means of the plastic nut placed between grinding unit and coffee canister (pos.G).

Adjusting must be made when grinding unit is working.

- For a finer ground rotate knob "G" so that ring nut "M" rotates clockwise.

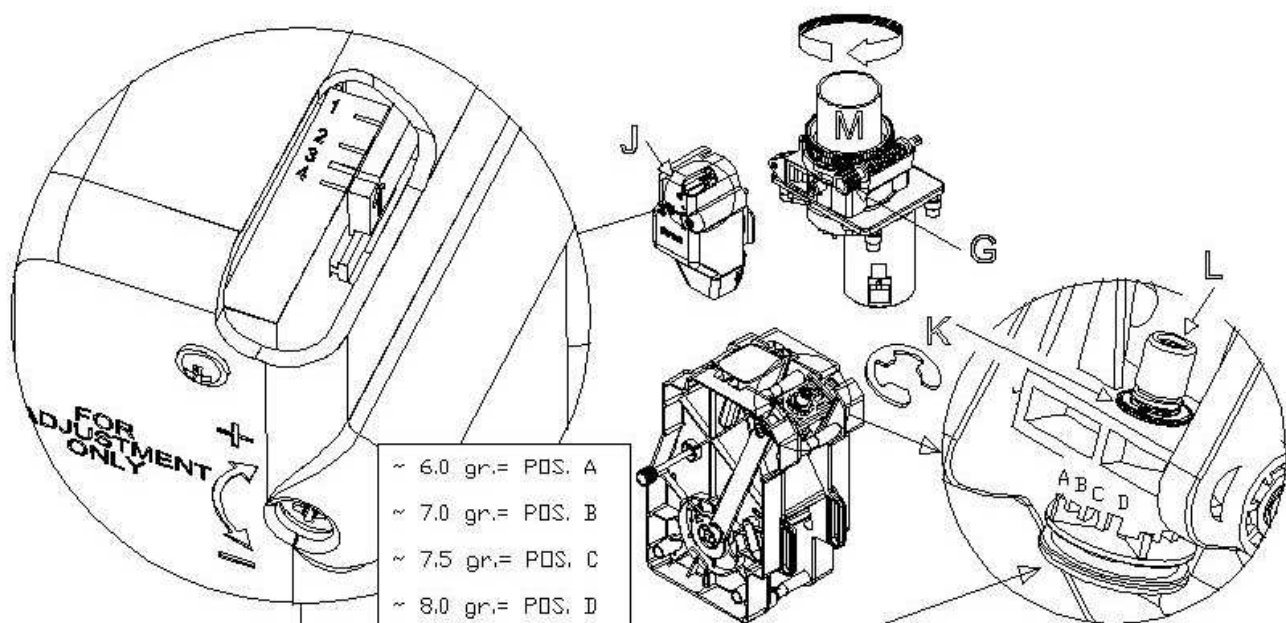
After completing the adjustment phase, always carry out 3 or 4 vending cycles to allow the coffee bean-size distribution to stabilise.

GROUND COFFEE DOSE:

The amount of ground coffee dosed out for an espresso coffee can be set between 4,5 (± 0.2) and 8,0 (± 0.2) grams according to the position of the volumetric canister (det.J). To check the weight of the dose, remove the espresso unit, and execute Service 07 followed by Service 08 (see Command 52). Remove and replace the espresso unit as described in paragraph SPECIAL MAINTENANCE, CLEANING OF COFFEE UNIT FILTERS.

GROUND COFFEE COMPRESSION ADJUSTMENT:

The pressing element support has 4 positions (A B C D) for varying the compression of the dose according to the set quantity of grams. Remove the seal ring (det.K), slightly pull out the pressing element (det.L) and rotate it to the desired position.



11 HEALTH AND HYGIENE RULES


It is indispensable to carry out thorough cleaning and sanitization of all the parts which come into contact with foodstuffs, upon installation of the distributor and weekly thereafter, in compliance with the health and hygiene regulations in force, and that is:

- The mixing groups and product distribution pipes
- Distributor spouts
- Product containers
- Cup stands
- Sugar dispenser

Remove the above-mentioned parts and wash them carefully with detergent products, following the indications shown on the label of the product used.

Any residues of detergent, disinfectant and foodstuffs should be removed using a moist sponge before putting the vending machine into service. Rinse thoroughly in order not to leave traces of the solution used. Do not wash the vending machine with direct and/or high pressure water jets.

12 MAINTENANCE

	<p>This chapter is for recurring and special maintenance staff only</p> <p>When the door is open, the protected terminal block of the power cable and the wires which connect it to the door safety switch are live. Total isolation from the electric power supply is only obtained when the plug is removed from the external magnetothermal switch. Therefore all the operations which require the vending machine to be powered with the door open must be carried out only by qualified personnel informed of the specific risks which this condition entails.</p>
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12.1 GENERAL MAINTENANCE

Adequate recurring maintenance of machine grants its reliability in operation.

This section describes the required maintenance operations and their frequency which has however to be considered as indicative since it depends upon various factors such as calcium content of water, kind of products, climatic conditions and, especially, humidity.

The operations described in this section do not exhaust all maintenance operations.

During maintenance vending machine has to be switched off.


Do not wash vending machine with direct jets of water and high pressure.

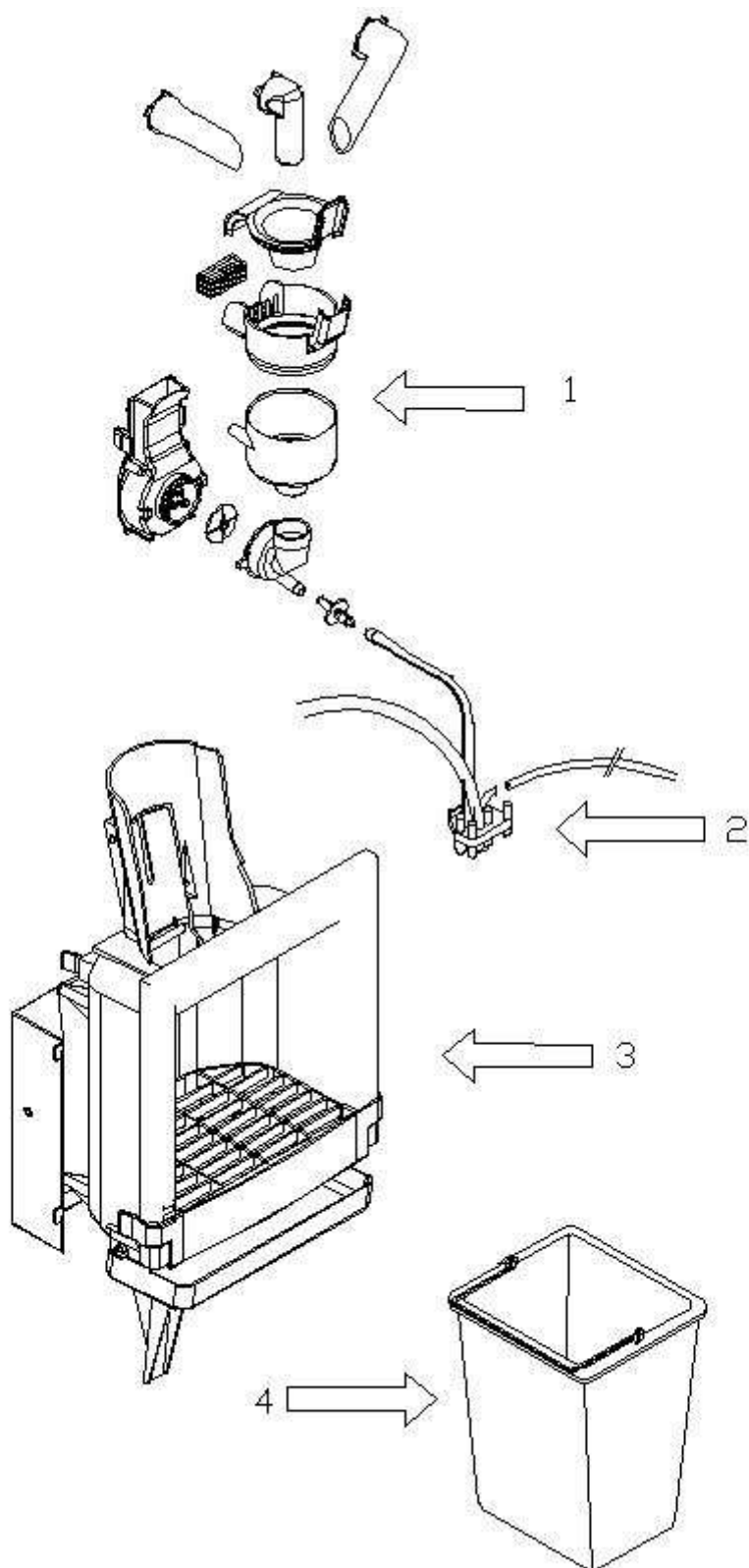
Clean carefully stainless steel and painted surfaces in order to avoid oxidation or chemical etching. Do not use toxic detergent substances.

12.2 BASIC MAINTENANCE

EVERY TIME INSTANT BEVERAGE PRODUCTS ARE LOADED:

- Thoroughly clean and wash the instant beverage mixing units (det.1), the dispensing arms (det.2) and the cup dispensing station (det.3) with detergent, and dry them before putting them back.
- Drain and wash the liquid waste container (pos. 4) and replace the coffee dregs bag.
- Clean the distributor in general.

	<p>After cleaning, check that the tubes attached to the dispensing arms are not blocked or squashed during the beverage dispensing phase.</p> <p>Remove the above-mentioned parts and wash them carefully with detergent products, following the indications shown on the label of the product used.</p> <p>Any residues of detergent, disinfectant and foodstuffs should be removed using a moist sponge before putting the vending machine into service. Rinse thoroughly in order not to leave traces of the solution used.</p> <p>Do not wash the vending machine with direct and/or high pressure water jets.</p>
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12.3 SPECIAL PERIODIC MAINTENANCE



This section is for qualified assistance staff only

EVERY 2,000 DELIVERIES:

- Check the gaskets on the mixer units for signs of wear.
- Check the quantity/quality of the beverages.
- Check the gaskets on the espresso coffee unit for signs of wear.
- Check the degree of grinding.
- Check that the front piston and its vent are clean.

EVERY 5,000 DELIVERIES:

- Clean the coffee unit filters.

The duration of the grinder depends on the quality of the coffee and degree of grinding required. The grinder will need replacing between 30,000 and 50,000 cycles based on these factors:

- 1) Increased grinding time
- 2) Overheating particularly on the hopper support collar
- 3) Powder residues on the bottom of the cup

We recommend adjusting the grinders before deciding to replace them. Foreign material can damage the grinders and/or motor beyond repair.

EVERY MONTH:

- Disinfect all the parts that come into contact with foodstuffs.
- Use a vacuum device to remove any dust deposits that may have formed inside the vending machine.

EVERY SIX MONTHS:

- Ensure that no lime scale deposits have formed, especially in the boiler; if they have, replace it.

ONCE A YEAR:

- Replace the plastic components of the mixing units.
- Replace the beverage dispenser tubes.

12.4 SPECIAL MAINTENANCE, CLEANING OF COFFEE UNIT FILTERS

Switch off the machine by means of the main switch and pull out the power plug.

Pull off the coffee dispenser tube from the arms.

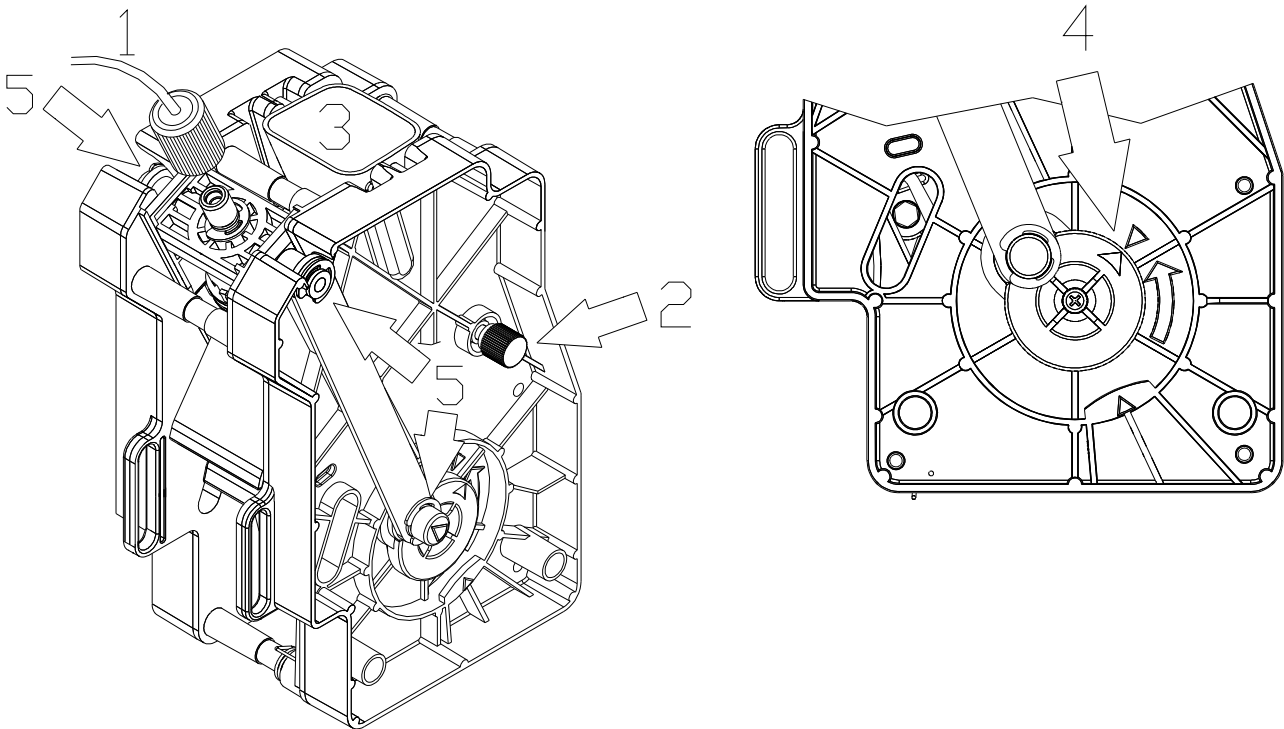
Pull off the water inlet tube by unscrewing the ring nut (det.1).

Unscrew the knob and remove the unit from the support (det.2).

Remove the hopper from its seat (det.3).

Turn the lever to bring the infusion chamber to the position where the piston is extended as far as possible (det.4).

Remove the sealing rings, pull out the shafts from the pins, in order to extract the pressing element support (det.5).



Remove the top filter by removing the setscrew (det.6).

Remove the bottom filter by unscrewing the setscrew (det.7).

Immerse the whole unit in a cleaning solution and let it soak for approx. twenty minutes.

Carefully wash and dry all the parts with hot water and ensure that all the elements through which the coffee passes and the pressing element vents are clean.

If necessary, replace the gaskets and filters.

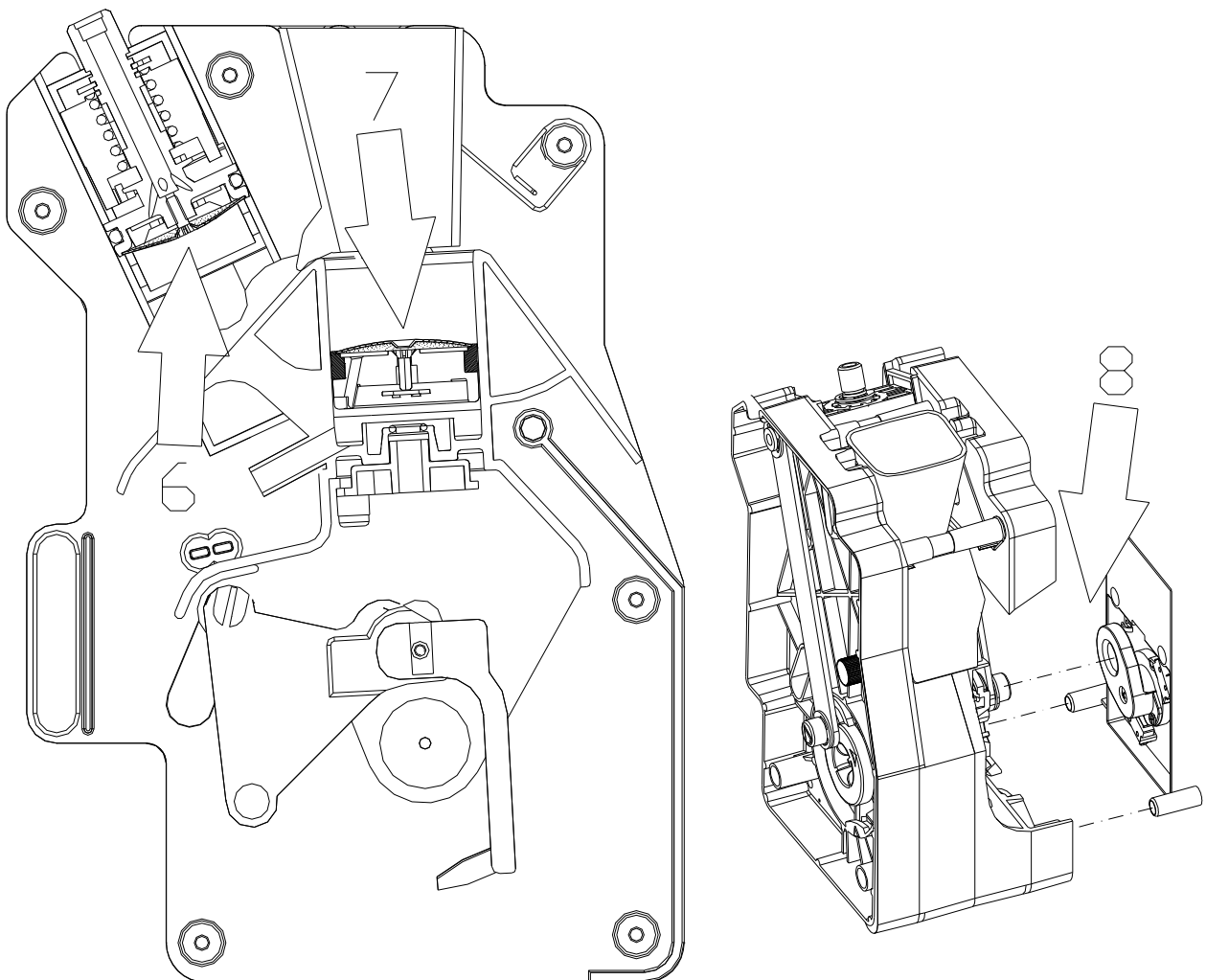
With the infusion chamber still in the position where it is extended as far as possible, remount the bottom filter.

Remount the pressing element support.

Attach the unit to the support and screw on the knob making sure that the joint of the ratiomotor is correctly centred (det.8).

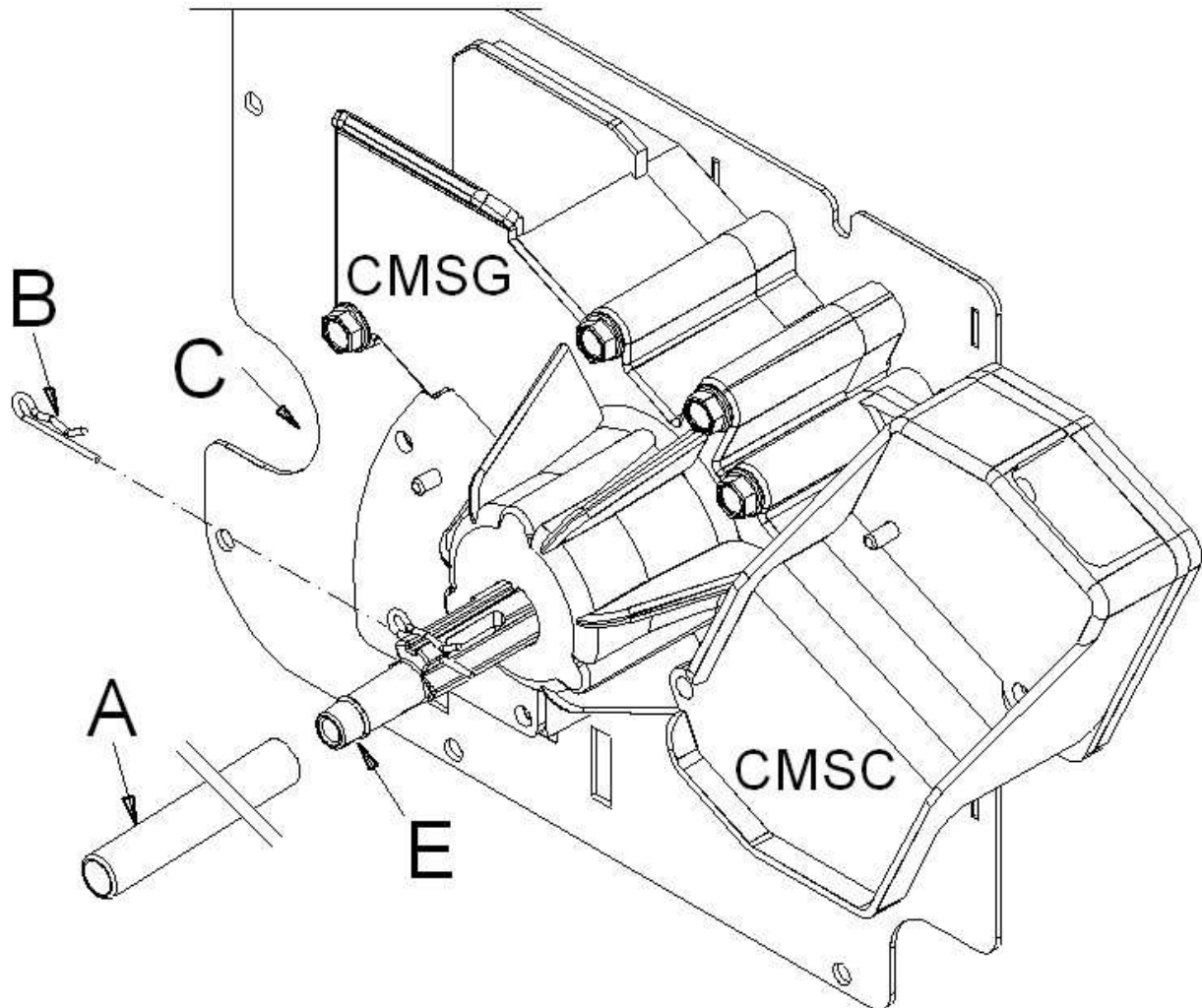
Remount the coffee dispensing tube and the water inlet tube.

Switch on the vending machine. Execute two or three washing cycles before loading any of the beverage products in Service 6 mode (see Command 52).



12.5 EXTRAORDINARY MAINTENANCE, CLEANING THE COFFEE UNIT

Turn off the machine by means of the main switch and pull out the plug.
Disconnect the coffee distribution pipe (ref. A) from the bottom capsule piston (ref. E).
Detach the connector in the proximity of the zone (ref. C) which connects the CMSG and CMSC microswitches; remove the covers and take both microswitches away from the unit.
Take the split pin (ref. B) out of the piston (ref. E).

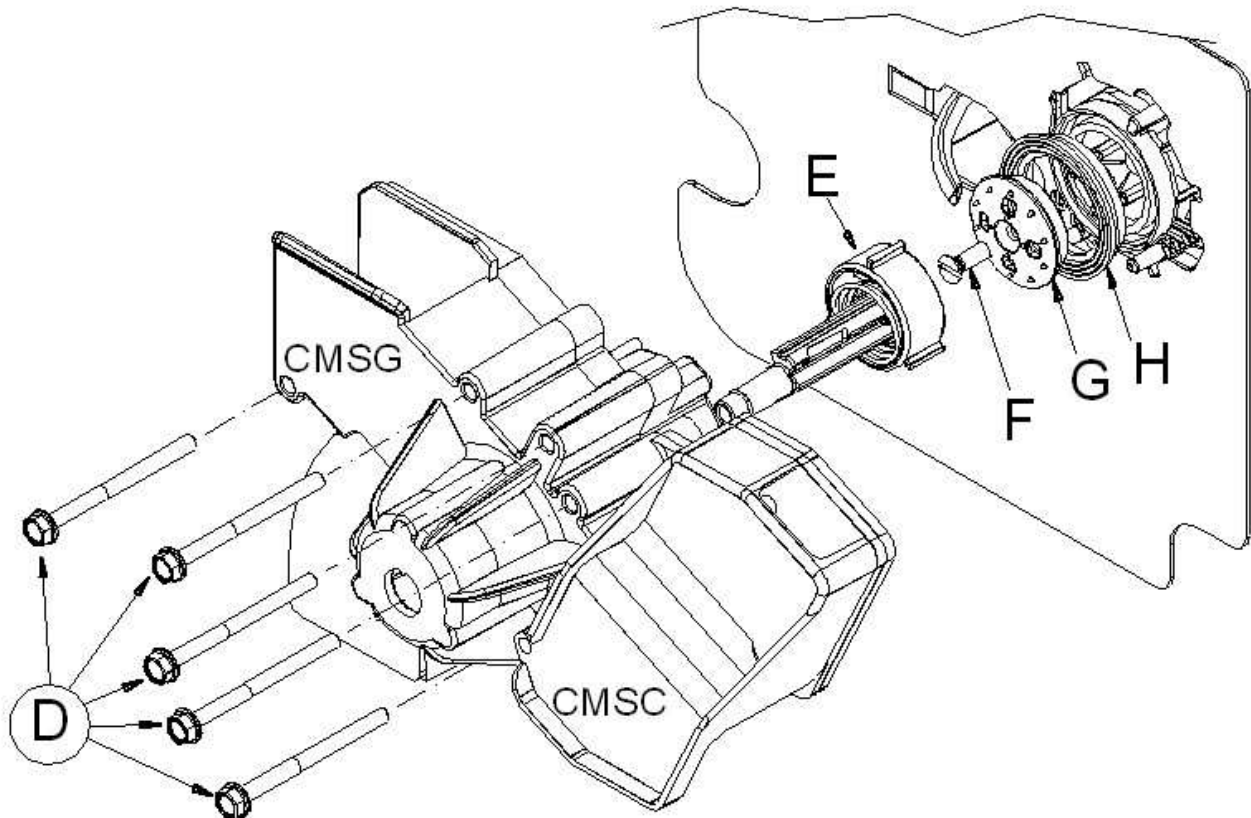


Using a 7 mm hexagonal wrench unscrew the screws (ref. D) and remove the group from its support.
Using a flat screwdriver, unscrew the screw (ref. F) and remove the perforator filter (ref. G) and the sealing gasket (ref. H).

Immerse the entire unit in a detergent solution and leave it for about twenty minutes.

Wash and dry all the parts carefully with warm water and ensure that all the coffee passages and vent holes of the presser are clean.

If necessary, replace the gaskets and filters.



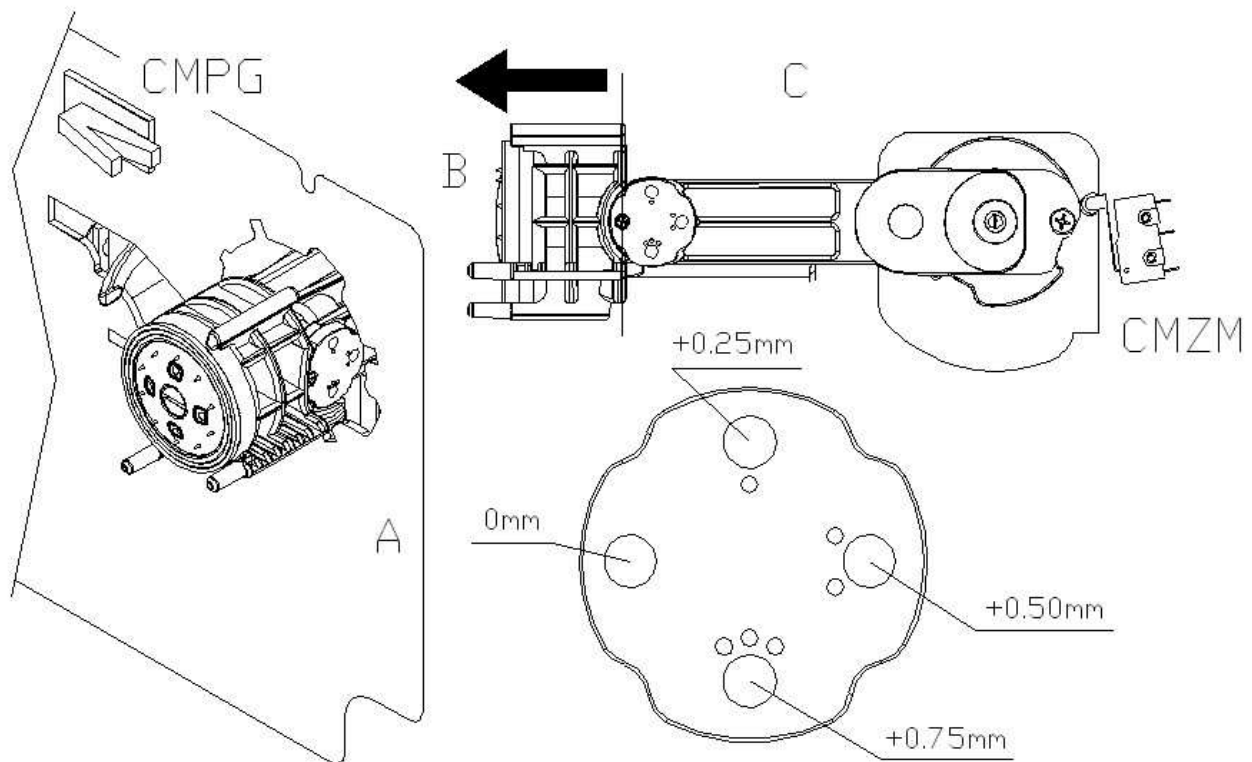
12.6 CAPSULE COMPRESSION ADJUSTMENT

The perforator filter "A" can be positioned in 4 different positions which make it possible to vary the compression of the capsule in the distribution chamber. A step forward of 0.25 mm corresponds with every notch of the cams "B", giving a total of 0.75 mm.

To carry out this operation:

- Act on service 09 of Command 52 to take the perforator filter to the maximum travel position.
- Remove the infuser unit, following the instructions in the "EXTRAORDINARY MAINTENANCE, CLEANING THE COFFEE UNIT" chapter.
- Using a cross-head screwdriver, unscrew the screws "C" which secure the cams and turn them to the desired position.

N.B. The use of the strong type of retaining compound is recommended every time the screws "C" are secured again.



12.7 PROCEDURE FOR DRAINING AIR-BREAK AND BOILER WATER (SERVICE 16 AND 17)

(only on espresso models)



This chapter is for special maintenance staff only

The purpose for draining the water from the boiler is mainly to prepare the vending machine for safe transportation or storage. In fact, the water is eliminated to prevent the risk of it spilling onto the electrical parts and the risk of the boiler freezing.

The procedure is as follows:

1. Open the door and insert the key in the safety lock.
2. Access the programming mode.
3. Enter the number "52" to access the services mode and press ENTER.
4. Enter the number "16" to start the air-break emptying procedure and press ENTER.

At this point the water delivery to the air-break and the heating element of the boiler are automatically disabled.

A coffee unit washing cycle begins: the purpose of this cycle is to empty the air-break and cool the boiler.

5. Open the espresso unit support panel to access the pressure boiler.
6. Caution: the external temperature of the boiler could be very high. Burn hazard!
7. Unscrew the water inlet union and slide out the tube situated at the bottom of the boiler.
8. Replace the tube on the union with a plastic tube and prepare a container to collect the water from the boiler.
9. Enter the number "17" to start the boiler emptying procedure and press ENTER.

Nota bene

Beware of the electrical parts near the boiler. Place the container for the collection of the water away from the electrical parts.

- Remove the vending machine ignition key. Remove the tube applied to the coupling of the espresso boiler. Mount the union. Clean and dry the vending machine of any traces of water which may have formed during the procedure. Close the espresso unit support panel. Close the machine.
- At the end of the operation cut off the connection of the JP11 supply connector of the boiler heating element;

If necessary, restart the appliance following the instructions given in the "PLACING INTO SERVICE" section.

13 ALARMS  

This chapter is for qualified assistance staff only

Vending machine can point out some possible bad functionings. The "TEST VEND" function is also used to display any alarms existing in the machine. Press the "B" (ENTER) key to scroll the list (if one exists) and at the end a message appears asking : "CLEAR DATA?". Press "B" (ENTER) to confirm and to eliminate all the alarm conditions, otherwise press "A" (ESC).

N°	ALARM	FAILURE	SOLUTION
02	Waste leve	max.waste level reached	<ul style="list-style-type: none"> • drain waste bin • check correct functioning of microswitch (MLR)
03	Water missing	water supply missing	<ul style="list-style-type: none"> • check correct opening of outer tap • check that there is no contraction in the inlet hose • check correct functioning of the inlet valve
04	Cup Holder Empty	cups are missing (still 3 deliveries are available during turret change	<ul style="list-style-type: none"> • load cups • check correct functioning of microswitch (MPB) • check correct functioning of the turret gear motor
05	Dispensing Arm Error	dispensing heads are not in delivery position	<ul style="list-style-type: none"> • a cup blocks heads • check correct functioning of heads gear motor • check correct functioning of microswitch (MB)
05	Dispensing Arm Error	dispensing heads are not in non-working position	<ul style="list-style-type: none"> • a cup is blocked in the heads • check correct functioning of heads gear motor • check correct functioning of microswitch (MB)
06	Sugar/stirrer dispenser	Sugar dispenser microswitch does not commute at the starting.	<ul style="list-style-type: none"> • Check correct functioning of sugar dispenser microswitch (MZ/MP) • Check that the sugar dispenser microswitch commutates correctly (MDZP) • Sugar hose is not introduced correctly
06	Sugar/stirrer dispenser	Sugar dispenser has not finished the rotation.	<ul style="list-style-type: none"> • Check that the sugar dispenser microswitch commutates correctly (MDZP) • Sugar hose is not introduced correctly



N°	ALARM	FAILURE	SOLUTION
07	Coffee unit	The unit control micro does not switch over when it passes from the open unit position to the closed unit position.	<ul style="list-style-type: none"> • Remove the coffee unit and Check that the motor idle correctly. If there are any inconveniences, Check that the coffee unit is not clogged or broken. Otherwise, if there are some inconveniences, you have to: • Check the correct calibration of the cam of coffee unit microswitch (EMCRG) • Check that the coffee unit microswitch commutes correctly (EMCRG) • Check the correct functioning of gear motor (MGC)
08	Coffee meter	The coffee meter microswitch does not change condition after having delivered the grounded coffee dose.	<ul style="list-style-type: none"> • Coffee meter is clogged • Check that coffee meter microswitch commutes correctly (EMD)
09	Pump start	The unit does not reach the dispensing position or unit closed position.	<ul style="list-style-type: none"> • Remove the coffee unit and Check that the motor idle correctly. If there are any inconveniences, Check that the coffee unit is not clogged or broken. Otherwise, if there are some inconveniences, you have to: • Check the correct calibration of the cam of coffee unit microswitch (ECCG) • Check that the pump microswitch commutes correctly (ECCG) • Check the correct functioning of gear motor (MGC)
10	Delivery timeout	The impulse time counted by the volumetric meter exceeds the timeout.	<ul style="list-style-type: none"> • Check the fan. • The coffee unit filter is clogged. • Check the water pump. • Check the drink dispenser tubes.
11	Coffee unit	The unit does not move to open position.	<ul style="list-style-type: none"> • Remove the coffee unit and Check that the motor idle correctly. If there are any inconveniences, Check that the coffee unit is not clogged or broken. Otherwise, if there are some inconveniences, you have to: • Check the correct calibration of the cam of coffee unit microswitch (EMCRG) • Check that the coffee unit microswitch commutes correctly (EMCRG) • Check the correct functioning of gear motor (MGC)

N°	ALARM	FAILURE	SOLUTION
12	Grinding timeout	programmed grinding maximum time has been passed.	<ul style="list-style-type: none"> The coffee is finished Check the correct functioning of coffee grinder motor (MMC) Check that coffee meter microswitch commutes correctly (EMD)
13	Espresso coffee unit not installed correctly		<ul style="list-style-type: none"> Check the position of the coffee unit. Check that the coffee unit detection microswitch is working. (EMPG)
14	Cup dispenser with photocell error		
15	Probe temperature	The machine detects an excessive water temperature in the boiler	<ul style="list-style-type: none"> Check the probe temperature
17	Delivery timeout (selections with hot instant beverages)	The impulse time counted by the volumetric meter exceeds the timeout.	<ul style="list-style-type: none"> Check the fan. Check the water pump. Check the drink dispenser tubes.
18	Air break microswitch	Air break microswitch doesn't commute correctly	<ul style="list-style-type: none"> Check correct functioning of float Check correct functioning of air break microswitch
19	Cup unit microswitch	The cup unit microswitch doesn't finish the rotation	<ul style="list-style-type: none"> Check correct functioning of the cups gearmotor (MEB)
20	Wrong dose.	The water passage inside the espresso unit is blocked	<ul style="list-style-type: none"> Check the dose and the grain size of the ground coffee Clean the espresso unit Clean or replace the inlet and outlet tubes of the espresso unit
21	Pump microswitch	Pump microswitch control with coffee unit in dispensing position.	<ul style="list-style-type: none"> High dose coffee High pressure coffee water Check the correct calibration of the cam of coffee unit microswitch (ECCG) Check that the pump microswitch commutes correctly (ECCG)
22	Pump microswitch	Pump microswitch control with coffee unit in stand position.	<ul style="list-style-type: none"> High dose coffee High pressure coffee water Check the correct calibration of the cam of coffee unit microswitch (ECCG) Check that the pump microswitch commutes correctly (ECCG)
23	Cup unit microswitch	The cup unit microswitch doesn't work at the departure	<ul style="list-style-type: none"> Check correct functioning of the cups gearmotor (MEB) Check correct functioning of the cups microswitch (MS)
30	Payment system out of service.		<ul style="list-style-type: none"> Coin mechanism disconnected Coin mechanism not energised Coin mechanism broken

N°	ALARM	FAILURE	SOLUTION
32	Interrupted communication between main board and power board		<ul style="list-style-type: none"> • Check the connection to the boards • Check the condition of the connecting cables • Possible breakage of one of the two boards
33	Break in communications between the main board and the drive board		<ul style="list-style-type: none"> • Check the connection to the boards • Check the condition of the connecting cables • Possible breakage of one of the two boards
34	Capsule infuser unit not installed		<ul style="list-style-type: none"> • Check positioning of the capsule infusion unit • Check that the capsule unit presence control microswitch is working (CMPG)
35	Capsule infused unit motor error	Motor drive over-current, positioning incorrect, motor disconnected.	<ul style="list-style-type: none"> • Check that there are no trapped capsules • Check motor operation from Command 52 with Service 32 • Check microswitch operation (CMZC)
36	Capsule column motor error	Motor drive over-current, positioning incorrect, motor disconnected.	<ul style="list-style-type: none"> • Check that there are no trapped capsules • Check motor operation from Command 52 with Service 32 • Check microswitch operation (CMZM)
37	Movement error during capsule infuser unit closing	Motor drive over-current, positioning incorrect, motor disconnected.	<ul style="list-style-type: none"> • Check that there are no trapped capsules • Check motor operation from Command 52 with Service 32
38	Capsule drop error / chute not free	The capsule drop microswitch does not change status after the passage of the capsule.	<ul style="list-style-type: none"> • Capsule not distributed • Capsule trapped along the path from the tube to the distribution chamber • Check that the capsule distribution control microswitch switches correctly (CMSC)
39	Movement error during capsule infuser unit opening	Motor drive over-current, positioning incorrect, motor disconnected.	<ul style="list-style-type: none"> • Check that there are no trapped capsules • Check motor operation from Command 52 with Service 32 • Check microswitch operation (CMZC)
41	Capsule presence optical sensor not calibrated error	Optical capsule detection sensor setting error.	<ul style="list-style-type: none"> • Check that the tube in which setting is carried out is completely empty. See Command 58, point 1. • Sensor out of order
42	Capsule discharge error	The capsule discharge microswitch does not change status after the passage of the capsule.	<ul style="list-style-type: none"> • Check that the capsule discharge microswitch (CMSC) is working properly. • Capsule trapped along the path from the infuser unit to the discharge.

14 TABLES FOR MACHINE MODEL CONFIGURATION/INNER LAYOUT (COMMAND 50)  

Several examples of machine model setup follow that show, in order, the position of the selection labels and the powder canister labels. As there cannot be an exact correspondence between the selection names for each country and the labels, general descriptions only are provided.

MODEL 1							
sugar +	sugar -						
							
	CAPSULA	DECAFFEINATO	CAPSULA				
ESPRESSO	11	21	31				
ESPRESSO LUNGO	12	22	32				
MACCHIATO	13	23	33				
CAPPUCCINO	14	24	34				
CAPP-CIOK	15	25	35				
MOCACCINO	16	26	36				
LATTE MACCHIATO	17	27	37				
							
		IN GRANI	ORZO GINSENG				
CAFFÈ		41	51				
CAFFÈ LUNGO		42	52				
MACCHIATO		43	53				
CAPPUCCINO		44	54				
CAPP-CIOK		45	55				
MOCACCINO		46	56				
LATTE MACCHIATO		47	57				
CIOCCOLATO			61				
CIOCCOLATO AL LATTE			62				
TÈ			63				
ACQUA CALDA			64				

Sugar (on the door)

Coffee beans

Capsules

Chocolate

Milk

Instant (ginseng)



Lemon tea

Default:

type of capsule	Tipo 1	Tipo 2	Tipo 3	Tipo 4	Tipo 5
	illy	deca illy	Mitaca	n.a.	n.a.

	tube nr. 1	tube nr. 2	tube nr. 3	tube nr. 4	tube nr. 5	tube nr. 6	tube nr. 7	tube nr. 8	tube nr. 9	tube nr. 10
type of capsule	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 2	Tipo 2	Tipo 3

MODEL 2

sugar +		sugar -	
			
	CAPSULA	DECAFFEINATO	
ESPRESSO	11	21	
ESPRESSO LUNGO	12	22	
MACCHIATO	13	23	
CAPPUCCINO	14	24	
CAPP-CIOK	15	25	
MOCACCINO	16	26	
LATTE MACCHIATO	17	27	
			
	IN GRANI	ORZO GINSENG	
CAFFÈ	41	51	
CAFFÈ LUNGO	42	52	
MACCHIATO	43	53	
CAPPUCCINO	44	54	
CAPP-CIOK	45	55	
MOCACCINO	46	56	
LATTE MACCHIATO	47	57	
CIOCCOLATO		61	
CIOCCOLATO AL LATTE		62	
TÈ		63	
ACQUA CALDA		64	

Sugar (on the door)

Coffee beans

Capsules

Chocolate

Milk

Instant (ginseng)




Lemon tea

Default:

type of capsule	Tipo 1	Tipo 2	Tipo 3	Tipo 4	Tipo 5
	illy	deca illy	n.a.	n.a.	n.a.

	tube nr. 1	tube nr. 2	tube nr. 3	tube nr. 4	tube nr. 5	tube nr. 6	tube nr. 7	tube nr. 8	tube nr. 9	tube nr. 10
type of capsule	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 2	Tipo 2	Tipo 2

MODEL 3 (China Revised)

sugar +		sugar -	
			
		Capsule 即泡膠囊	Decaffeinated 低咖啡因
ESPRESSO 意式浓缩咖啡	11	21	
ESPRESSO Lungo 意式大杯咖啡	12	22	
ESPRESSO Macchiato 浓缩玛奇朵	13	23	
CAPPUCCINO 卡布奇诺	14	24	
CAPP-CHOC 巧克力卡布奇诺	15	25	
MOCACCINO 巧克力浓缩咖啡	16	26	
LATTE MACCHIATO 拿铁玛奇朵	17	27	
			
		Beans coffee 咖啡豆	
ESPRESSO 意式浓缩咖啡	41		
ESPRESSO Lungo 意式大杯咖啡	42		
ESPRESSO Macchiato 浓缩玛奇朵	43		
CAPPUCCINO 卡布奇诺	44		
CAPP-CHOC 巧克力卡布奇诺	45		
MOCACCINO 巧克力浓缩咖啡	46		
LATTE MACCHIATO 拿铁玛奇朵	47		
SOY MILK 热豆浆	59		
SOY MILK STRONG 特浓热豆浆	60		
CHOCOLATE 热巧克力	61		
MILK CHOCOLATE 牛奶朱古力	62		
TEA 紅茶	63		
TEA WITH MILK 香滑奶茶	64		

Sugar (on the door)

Coffee beans

Capsules




Chocolate
Milk
Soy Milk
Lemon tea

Default:

type of capsule	Tipo 1	Tipo 2	Tipo 3	Tipo 4	Tipo 5
	illy	deca illy	n.a.	n.a.	n.a.

	tube nr. 1	tube nr. 2	tube nr. 3	tube nr. 4	tube nr. 5	tube nr. 6	tube nr. 7	tube nr. 8	tube nr. 9	tube nr. 10
type of capsule	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 2	Tipo 2	Tipo 2

MODEL 3 (HR)

sugar +	sugar -			
				
	Capsule 即泡膠囊	Decaffeinated 低咖啡因		
ESPRESSO 意式濃縮咖啡	11	21		
ESPRESSO Lungo 意式大杯咖啡	12	22		
ESPRESSO Macchiato 濃縮奶泡咖啡	13	23		
CAPPUCCINO 意式泡沫咖啡	14	24		
CAPP-CHOC 朱古力泡沫咖啡	15	25		
MOCACCINO 朱古力濃縮咖啡	16	26		
LATTE MACCHIATO 意式奶泡咖啡	17	27		
				
	Beans coffee 咖啡豆			
ESPRESSO 意式濃縮咖啡	41			
ESPRESSO Lungo 意式大杯咖啡	42			
ESPRESSO Macchiato 濃縮奶泡咖啡	43			
CAPPUCCINO 意式泡沫咖啡	44			
CAPP-CHOC 朱古力泡沫咖啡	45			
MOCACCINO 朱古力濃縮咖啡	46			
LATTE MACCHIATO 意式奶泡咖啡	47			
SOY MILK 熱豆漿	59			
SOY MILK STRONG 特濃熱豆漿	60			
CHOCOLATE 香濃朱古力	61			
MILK CHOCOLATE 鮮奶朱古力	62			
TEA 紅茶	63			
TEA WITH MILK 香滑奶茶	64			

Sugar (on the door)

Coffee beans

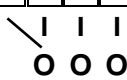
Capsules

Chocolate

Milk

Soy Milk

Lemon tea



Default:

type of capsule	Tipo 1	Tipo 2	Tipo 3	Tipo 4	Tipo 5
	illy	deca illy	n.a.	n.a.	n.a.

	tube nr. 1	tube nr. 2	tube nr. 3	tube nr. 4	tube nr. 5	tube nr. 6	tube nr. 7	tube nr. 8	tube nr. 9	tube nr. 10
type of capsule	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 1	Tipo 2	Tipo 2	Tipo 2

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